

**OHIO INTER-SERVICE
Family Assistance
Committee
(ISFAC)**

**Member Organization
Summaries
2010**

AFTA - CINCINNATI ARMED FORCES TICKET ASSOCIATION

SUMMARY OF AGENCY

Armed Forces Tickets Association-Cincinnati was created to show appreciation to our active Armed Forces, Guard and Reserves men, women and their families by making available free or deeply discounted event tickets by partnering with Arts, Entertainment, and Sports organizations. Eligibility is granted to Military Members with a Military ID.

LOCATION

Armed Forces Tickets Association - Cincinnati
PO Box 36217
Cincinnati, Ohio 45236

KEY POC

- Director and Founder- Joyce Elkus
513-479-5340

WEBSITE

- <http://www.afta-cincinnati.org>

TYPES OF RESOURCES

- 45 organizations in Cincinnati and the surrounding area are involved in providing donations to AFTA, including the Cincinnati Bengals and the Cincinnati Zoo. Ticket prices are provided free of charge or are significantly reduced for Service Members.

AMERICAN LEGION

SUMMARY OF AGENCY

The American Legion was chartered by Congress in 1919 as a patriotic, mutual-help, war-time Veteran's organization. The American Legion is a community-service organization which now numbers nearly 3 million members -- men and women -- in nearly 15,000 American Legion Posts worldwide. These Posts are organized into 55 Departments -- one each for the 50 states, the District of Columbia, Puerto Rico, France, Mexico, and the Philippines. There are 589 Legion Posts in Ohio.

Our programs and services benefit Veterans, Service Members and their Families as well as our local community members. We have support services for disabled veterans, children and youth, and educational scholarships.

American Legion
501 (c) (19) non-profit
Member - America Supports You
Combined Federal Campaign (CFC) #10327

LOCATION

State Headquarters:

American Legion
Department of Ohio
60 Big Run Road
PO Box 8007
Delaware, OH 43015-8007

KEY POC

State Commander of Ohio – Lou Dimmerman
State Adjutant of Ohio – Roger Hight
(740)362-7478

WEBSITE

- www.legion.org National Website
- www.ohiolegion.com American Legion Ohio Website

TYPES OF RESOURCES

- **EMERGENCY FINANCIAL ASSISTANCE** is provided through local posts, state headquarters and a national emergency assistance program. There are requirements for assistance.
- **REHABILITATION** of the disabled veteran and care for his dependents. We have offices with full-time service staffs at Cleveland, Dayton, Cincinnati, and Delaware. The staff assists veterans, their widows and orphans with claims to the Veterans Administration and other government agencies.
 - **“GIFTS FOR YANKS”** program makes Christmas a more joyous occasion for the thousands of Ohio veterans who are hospitalized each year during the Holiday Season in Ohio’s VA hospitals, state mental health facilities and the Ohio Veterans’ Home.
 - **VETERANS ADMINISTRATION VOLUNTARY SERVICE** Representatives of the Legion are active at all VA medical facilities in Ohio.
- **CHILD WELFARE PROGRAMS** have two basic objectives: (1) to insure care and protection for the children of veterans, and (2) to improve conditions of all children. Many youth-oriented programs include:
 - **AMERICAN LEGION BUCKEYE BOYS STATE:** A practical application of Ohio government conducted for 1200 young men after their junior year in high school. All participants are encouraged to run for elective office or seek appointed political positions during the nine-day mock government program
 - **AMERICANISM AND GOVERNMENT TEST PROGRAM:** An opportunity for the high school student to evaluate himself, or herself, in American government and history through this statewide test program.
 - **FLAG EDUCATION:** Instructions on the proper handling of the Flag.
 - **YOUTH LEADERSHIP:** Awards ROTC medals for military and scholastic excellence.
 - **MENTORSHIP:** The Ohio American Legion sponsors and maintains contacts with many youth-serving groups such as The Boys Scouts of America, 4-H Clubs, The Boys Clubs of America, Ohio Special Olympics.
 - **SCHOLARSHIP PROGRAM**
 - **AMERICAN LEGION HIGH SCHOOL ORATORICAL CONTEST**
 - **AMERICAN LEGION BASEBALL**

**Regional Resource Reference: Appendix - D
American Legion District Map**

AMERICAN RED CROSS

SUMMARY OF AGENCY

Mission of the American Red Cross

The American Red Cross, a humanitarian organization led by volunteers and guided by its Congressional Charter and the Fundamental Principles of the International Red Cross Movement, will provide relief to victims of disaster and help prevent, prepare for, and respond to emergencies.

American Red Cross Services to the Armed Forces are available to service members (active duty, National Guard and Reserve), veterans and their families.

LOCATION

The American Red Cross operates a statewide network of 50 chapters in local communities throughout Ohio. Office hours vary by location, but all Red Cross chapters provide emergency services 24 hours a day, seven days a week.

To locate your local Red Cross chapter, visit www.redcross.org and enter your zip code in the “Your Local Red Cross” box. You will be linked to the address, phone number and web site of your local Red Cross chapter. If you do not have internet access or are unable to locate the local Red Cross chapter in your telephone directory, please call the Red Cross state program manager at (614) 251-1798 for assistance.

KEY POC

The primary point of contact for local services is your local Red Cross chapter. If you experience difficulty contacting your local Red Cross chapter, please call the state program manager at (614) 251-1798 for assistance.

WEB SITE

www.redcross.org

TYPE OF RESOURCES

Emergency Reporting and Communications Services

Red Cross emergency communications services keep military personnel in touch with their families following the death or serious illness of an immediate family member, the birth of a service member's child or grandchild or when a family faces other emergencies. Twenty-four hours a day, 365 days a year, the Red Cross relays urgent messages containing accurate, factual, complete and verified descriptions of the emergency to service members stationed anywhere in the world, including on ships at sea and at embassies and remote locations.

Access to Emergency Financial Assistance

The American Red Cross works under partnership agreements with the Air Force Aid Society, Army Emergency Relief, Coast Guard Mutual Assistance, and Navy-Marine Corps Relief Society to provide quality, reliable financial assistance to eligible applicants 24/7/365. Types of assistance include emergency travel, burial of a loved one, and assistance to avoid privation.

Casualty Travel Assistance Program (CTAP)

Provides travel assistance for two immediate family members to attend a memorial or funeral service for a service member killed on active duty in the combat zone and to travel to the bedside of a service member wounded in the combat zone. Assistance includes funding for roundtrip airfare, lodging costs, food and incidentals.

Information and Referral

American Red Cross chapters work with networks of partner organizations and can provide information and referrals to other resources in the local community. When military families don't know where to turn for help, they're encouraged to contact their local Red Cross chapter first.

Coping with Deployments

The *Coping with Deployments* course was designed specifically for the spouses, parents, siblings and significant others of service members. It provides useful information on how to strengthen your ability to successfully respond to the challenges that military family members may encounter throughout the deployment cycle. It also explains how to provide psychological first aid to others experiencing stressful feelings or events. The course is free of charge and can be conducted at unit Family Readiness Group (FRG) meetings.

Veterans Affairs Volunteer Services

Volunteers from Red Cross chapters serve in 153 VA hospitals around the nation. Volunteer opportunities include: Transporting patients to and from treatment sessions; working in libraries, bringing magazines, books, and comfort items to patients; providing companionship and personal services to patients; working in hospital offices, laboratories and at information desks; and participating in outreach opportunities in community-based outpatient clinics, nursing homes and home visitations.

Veterans Claims for Benefits

The Red Cross provides assistance and information in preparing, developing, and obtaining sufficient evidence to support applicants' claims for veterans' benefits and also assists claimants who seek to appeal to the Board of Veterans' Appeals (BVA). Red Cross staff at the BVA and a network of State Work-Share Representatives who are accredited by the Department of Veterans Affairs work on behalf of the Red Cross to assist claimants.

American Red Cross first aid, CPR and AED programs are designed to give you the confidence to respond in an emergency situation with skills that can save a life. Care giving programs such as Babysitter Training and Family Care giving help people develop the skills and knowledge to care for themselves and others.

AMVETS DEPARTMENT OF OHIO



SUMMARY OF AGENCY

AMVETS provides support for veterans and the active military in procuring their earned entitlements, as well as community services that enhance the quality of life for this nation's citizens. AMVETS is one of the largest congressionally-chartered veterans' service organizations and includes members from each branch of the military, including the National Guard and Reserves.

To be eligible for assistance, an individual must be a veteran, active duty service member or member of the National Guard or Reserves who served their nation under honorable conditions.

501 (c) 3 non-profit

Member – America Supports You
Combined Federal Campaign (CFC) #10266

LOCATION

State Headquarters:

**AMVETS, Department of Ohio
1395 E. Dublin-Granville Road, Suite 222
Columbus, Ohio 43229**

There are nearly 150 AMVETS posts located throughout Ohio. To find a local AMVETS post, visit the AMVETS, Department of Ohio website: <http://ohamvets.org/newmap.htm>

KEY POC

Executive Director	George Ondick	614-431-6990
	ohamvets@aol.com	

WEBSITE

- www.amvets.org National Website
- www.ohamvets.org AMVETS, Department of Ohio Website

BENEFITS

For men and women who served, or are serving, their nation honorably, AMVETS provides assistance in helping veterans obtain their earned benefits.

AMVETS also provides youth, family and patriotism programs, family events and opportunities for veterans and their families to participate in community and veteran service activities.

TYPES OF RESOURCES

- Service Officers
- Americanism programs
- ROTC Programs
- Sponsored boy/girl scout troops
- Hospital visitation/transportation
- Patriotism essay contests
- Ladies Auxiliary
- Jr. AMVETS
- Teen events, such as dances
- Blood drives
- Special Olympics
- Tournaments – fishing, golf, bowling
- Family campouts

AMVETS CAREER CENTER



SUMMARY OF AGENCY

AMVETS Career Center is a 501(c)(3) nonprofit corporation, incorporated in Ohio to provide free career, training and employment related services to men and women who have served their country honorably. This includes honorably discharged veterans, active duty military personnel and members of the National Guard and Reserves. Free career services also are available for the spouse and children of military personnel who are stationed on active duty outside of Ohio.

AMVETS Career Center also operates Ohio Vets Can, including a job search website and related career fairs that bring together military-friendly employers and veterans, active duty troops and members of the National Guard and Reserves.

LOCATION

State Headquarters & Primary Career Center:
AMVETS, Department of Ohio
1395 E. Dublin-Granville Road, Suite 222
Columbus, Ohio 43229

To locate an AMVETS Career Center outside of Franklin County, visit the career center website at: www.amvetscareercenter.org/html/locations.html

KEY POC

Director, AMVETS Career Centers	Len Proper	614-431-6990
	staff@amvetscareercenter.org	

Career Center Supervisor	James McGuire	614-431-6990
	jmcguire@amvetscareercenter.org	

Fax: 614-431-6991

WEBSITE

- www.amvetscareercenter.org AMVETS Career Center Website
- www.ohiovetscan.com Ohio Vets Can Job Search Website

BENEFITS

AMVETS Career Centers provide free career, training and employment related services to Ohio's armed forces veterans, active duty service members and members of the National Guard and Reserves who served, or are serving, their nation honorably.

AMVETS Career Center also provides free career services to the spouse and children of military personnel who are stationed on active duty outside of Ohio. These services may continue as long as the service member is stationed outside of Ohio, but must end when the service member returns to Ohio. Family members must provide evidence that the military member is currently on active duty outside of Ohio.

TYPES OF RESOURCES

- Career assessment and career coaching to help veterans make good career choices
- Internet-based training and classroom training to help veterans develop the work-related skills employers are looking for
- Assistance obtaining job-related licenses and certifications to improve the employability of veterans
- Job readiness preparation to help veterans dress, act and speak the way employers expect
- Resume and cover letter writing to help veterans market themselves to employers
- Job search training to help veterans maximize their job search effectiveness
- Interview coaching so veterans know what to expect when they interview for jobs
- Referral to employment agencies for job placement assistance
- Referral to other organizations for additional work-related assistance veterans may need

(A P P E N D I X E - A M V E T S C A R E E R C E N T E R S - M A P)

ARMY RESERVE COMBAT AND OPERATIONAL STRESS CONTROL TEAM 88TH REGIONAL READINESS COMMAND

SUMMARY OF AGENCY

The mission of the Combat and Operational Stress Control Team is to provide supportive services to our soldiers and their families through a variety of programs. These programs are designed to promote resiliency within the workplace, the family, and in the community. We strive to assist our Soldiers and their Families in their ongoing efforts to cope with the rigors of military life, throughout the deployment cycle and beyond.

LOCATION

Army Reserve Combat & Operational Stress Control Team
506 Roeder Circle
Fort Snelling, MN 55111

KEY POC

Senior Behavioral Health NCO (Cleveland, OH)	(440) 526-3030 x7561
Combat and Operational Stress Control Officer	(612) 713-3189
Combat and Operational Stress Control Officer	(612) 713-3255

BENEFITS

- Liaison to family members, soldiers, and commands.
- The team also serves as a conduit to supportive services and organizations throughout a six-state region.
- Crisis intervention
- Mental health consultations

TYPES OF RESOURCES

- Community outreach programs
- Family assistance services
- Youth & teen services
- Army life education
- Chaplain services
- Regional trainings and conferences
- Single Soldier retreat workshops
- Marriage enrichment workshops (PREP Program)
- Mobilization, reunion and family readiness briefs

Army Reserve family READINESS PROGRAM 643rd REGIONAL SUPPORT GROUP (RSG)



SUMMARY OF AGENCY

The United States Army Reserves 643rd Regional Support Group employs a full time family program assistant (FPA) who assists Service Members and their Families with resources and referrals as well as mentor Family Readiness Group leader teams throughout the state. Services are available at all times but are especially important when Service Members are affected by deployment. When mobilized, much sacrifice is required of the individual, their employer and most importantly, their family. The mission of the Army Reserve Family Program is to “provide coordinated and responsive services to commanders in support of Soldiers, civilian employees, and their Families.”

LOCATION

**United States Army Reserve Center
165 N. Yearling Rd.
Whitehall, OH 43213**

KEY POC

Family Program Assistant (FPA)

(614) 693-9750

WEBSITE

- <https://www.arfp.org> Army Reserve Family Programs National Website
- <http://www.armyreserve.army.mil/USARC/RRC/0088RRC> 88th RRC Website

BENEFITS

- **Veteran Benefits**
- **Family Events** - Build service member family cohesion and morale
- **Resource Outreach** - Liaison to Family members and a conduit to support services organizations. Thus, allowing Families to become self sufficient during deployments and extended training events
- **Morale Calls** - Allow service members to focus on their mission during deployments

TYPES OF RESOURCES

- **Regional Trainings** - Educate Family Readiness Group teams.
- **Youth Programs** – Regional camaraderie events introduce core Army values and encourage resilience especially among our “suddenly military kids”
- **Mobilization and Reunion Briefs** - Prepare Service Members and Families for separation and reunion.
- **Newsletters** - Address concerns deployed and not-currently-deployed Soldiers and provides a conduit for sharing timely, accurate information.
- **Transition Assistance** – Helps Service Members successfully transition back into civilian life with an emphasis on employment and benefits coordination.

**ARMY RESERVE FAMILY
READINESS CHILD & YOUTH
SERVICES PROGRAM
88TH REGIONAL READINESS COMMAND**



SUMMARY OF AGENCY

The Army Reserve Family Readiness Child & Youth Program supports the readiness and well-being of geographically dispersed Families by reducing the conflict between parental responsibilities and mission requirements.

LOCATION

**88th Regional Readiness Command
506 Roeder Circle
Fort Snelling, MN 55111-4009**

KEY POC

88th RRD Family Programs Director (612) 713-3955

88th RRC Family Programs Director (612) 713-3490

Child and Youth Services Regional Coordinator
State Benefits Advisor (612) 713-3539

WEBSITE

- Child & Youth Services https://www.arfp.org/skins/cys/cys_home.aspx
- 88th RRC Home Page <http://www.usarc.army.mil/88thRSC/>

BENEFITS

- Community Outreach – educating the community about Military Youth
- Teen Speakers and Volunteers
- Teen Volunteers
- Reduced Cost Childcare
- Connecting Military Dependent Youth and Teens

TYPES OF RESOURCES

- PREP/ Marriage Enrichment Retreats Childcare
- Family Outreach
- Army Family Team Building
- Referral Services
- Youth Camps & Programs
- Teen Leadership Opportunities
- Mobilization and Reunion Briefs
- Army Reserve Teen Panel
- Teen Deployment Classes
- Teen Newsletters
- Operation Ready Deployment Guide
- Battle Training Assembly Childcare

TARGET SERVICES

- Connecting families to support services
- Support family members in gaining resilience during deployment
- Military training opportunities for families and Soldiers
- Developing young leaders and volunteers
- Create opportunities for Teens
- Training educators to better understand “Suddenly Military Families”
- Generate more accessible and affordable, quality childcare
- Develop opportunities for military youth
- Free weekend childcare

ARROWHEAD BEHAVIORAL HEALTH

SUMMARY OF AGENCY

Arrowhead Behavioral Health is committed to providing compassionate and comprehensive behavioral healthcare service to those we serve, including active duty military, their dependents and veterans.

Arrowhead Behavioral Health provides the following services to those suffering from Mental Health and Substance Abuse Issues:

- Inpatient Psychiatric and Substance Abuse Services (Including Detoxification)
- TRICARE Provider
- 28 Day Program for TRICARE
- Partial Hospitalization Program
- Intensive Outpatient Program
- Suboxone Opiate Detoxification and Maintenance Program
- Vivাত্র Alcohol Injections

How to access services: Arrowhead Behavioral Health offers assessments 24 hours a day, 7 days a week. To call for an assessment, call 419-891-9333 or 800-547-5695

LOCATION

Arrowhead Behavioral Health
1725 Timber Line Road
Maumee, OH 43537

Located Northwest of Franklin County. See Directions from Franklin County:

- North on Columbus Pike/US-23 N
- Continue on to OH-15 W
- Take the I-75 N/OH-15 N ramp to Toledo
- Merge onto I-75N/OH-15 W
- Take exit 192 on the left to merge onto I 475 N/US-23 N toward Maumee/Ann Arbor
- Exit on the Salisbury Drive/Dussell Drive Exit in Maumee
- Turn left onto Salisbury Drive
- Turn right onto Manley Road
- Turn right onto Timber Line Road
- Arrive at Arrowhead Behavioral Health

KEY POC

Toni Schindler
Business Development Director
419-891-9333
419-654-2307 (cell)

Assessment Department
419-891-9333

WEBSITE

- WWW.ABHMAUMEE.COM
-

BENEFITS

Arrowhead Behavioral Health has specialized programming and resources for military members and their dependents who suffer from Substance Abuse, PTSD, Affective Disorders, Military Sexual Trauma, etc. We work directly with TRICARE to provide the appropriate treatment protocols necessary to begin the healing process for these patients. We have the ability to admit patients throughout the State of Ohio and the Midwest Region. We are part of one of the nation's largest owners and operators of Private Freestanding Hospitals providing treatment for Mental Health and Substance Abuse services, including all military installments (Psychiatric Solutions Inc.).

TYPE OF RESOURCES

Arrowhead Behavioral Health can provide many resources to families. We offer:
Family Sessions on a weekly basis (more frequent by request)
Resources to providers specializing in military/ TRICARE agencies specific to location
Education on loved one's illnesses and resources for support groups and education

ASHLAND MILITARY SUPPORT GROUP

SUMMARY OF AGENCY

The purpose of the group is to be a support system for military families whose loved ones are serving in the military both at home and overseas. In addition we support the troops by sending care packages, which allows community volunteers an opportunity to help and support.

LOCATION

We are located in Ashland, OH. We meet on the first Tuesday of each month at 7:00 pm at the Lutheran Village of Ashland 330 Davis Rd. Ashland, Ohio 44805

KEY POC

Debbie Arnold Cofounder 419-895-1864

Lisa Dusz - Cofounder 419-651-0828

Kay Lindsey- Cofounder 419-908-8523

Email: ashlandmilitarysg@zoominternet.net

BENEFITS

- Care Packages
- Volunteer Opportunities
- Financial Assistance

BELMONT PINES HOSPITAL

SUMMARY OF AGENCY

Belmont Pines Hospital is the largest freestanding children's behavioral health hospital in northeast Ohio and the premier provider of comprehensive behavioral health services for children and adolescents. The *only* TRICARE certified Residential Treatment Center in Ohio. Located on 19 wooded acres, Belmont Pines is a modern-design, 51,580 square foot facility with 102 beds providing a safe and comfortable environment for behavioral health patients.

Belmont Pines Hospital is certified and licensed by the Ohio Department of Mental Health and accredited by The Joint Commission.

LOCATION

615 Churchill-Hubbard Road
Youngstown, OH 44505
(800) 423-5666 or (330) 759-2700
Fax (330) 759-2776

KEY POC

Assessment & Referral Department	(800) 423-2700 (330) 759-2700
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WEBSITE

- WWW.BELMONTPINES.COM
-

BENEFITS

- 24/7 Confidential consultation services are available, at no charge
- Acute inpatient services
- Residential Treatment services
- Geographically distant family therapy accommodations
- Highly skilled staff consisting of psychiatrists, registered nurses, social workers and behavioral counseling technicians

TYPE OF RESOURCES

- Behavioral health services
- Confidential consultation services are available, 24/7, at no charge

BRAIN INJURY ASSOCIATION OF OHIO (BIAOH)

SUMMARY OF AGENCY

The mission of the Brain Injury Association of Ohio is to create a better future through brain injury prevention, research, education, and advocacy.

BIAOH assists individuals living with deficits and challenges resulting from brain injury caused by motor vehicle crashes, combat (including blast injuries), child abuse, domestic violence or other forms of assault, falls, sports injuries, etc. BIAOH also assists family members of individuals who have experienced brain injury, and service providers to understand the nature of brain injury (BI), the diverse and complex impact of BI, and necessary accommodations to maximize the injured person's independence and integration into home and community life. Services offered include information, education, resource identification, and peer support. BIAOH also promotes awareness and prevention of brain injury, and advocates on behalf of the estimated 227,000 Ohioans living with life-long disability due to brain injury.

LOCATION

BIAOH's State Office
855 Grandview Avenue
Suite 225, Columbus, Ohio 43215-1123

614-481-7100 (local & business lines)
614-481-7103

1-800-444-6443 Toll-Free Information Line
www.biaoh.org

KEY POC

Helpline Specialist: 1-800-444-6443 or in Columbus at 614-481-7100
help@biaoh.org

Community Support Network Coordinator (Area 1, based in Toledo): 419-380-5110
cveronie@biaoh.org

Community Support Network Coordinator (Area 3, based in Cleveland): 440-829-2490
lsurtman@biaoh.org

Community Support Network Coordinator (Area 5, based in Lima): 419-222-5120, Ext. 17
jhorner@biaoh.org

Community Support Network Coordinator (Area 8, based in Tuscarawas Co) 330-343-9292
Ext. 213
ccurtis@biaoh.org

Community Support Network Coordinator (Area 11, based in Columbus) 614-481-7100

rhaddix@biaoh.org

Community Support Network Coordinator (Area 12, based in Noble Co.) 740-732-4958

jrucker@biaoh.org

Community Support Network Coordinator (Area 13, based in Cincinnati) 513-542-2704

poneill@biaoh.org

Community Support Network Coordinator (Area 15, based in Marietta) 740-374-8716
Ext.2139

cauker@biaoh.org

WEBSITE

www.biaoh.org

BENEFITS

- Information and educational materials about brain injury, regardless of severity
- Linkage to available services and supports, including local support groups (BIAOH's database of Programs & Services has been augmented to include known resources for service members and veterans)
- Educational opportunities such as BIAOH's Annual Conference and other trainings
- Advocacy in collaboration with the individual and his or her family, and "systems" advocacy
- Transition Coordination Services (for those eligible for assistance through ODJFS HOMECHOICE program)
- Prevention initiatives, including those to address increased risk for depression, alcohol and/or substance abuse, homelessness, re-injury, etc.

TYPE OF RESOURCES

- Information and linkage to professionals, programs and support groups serving those who have experienced brain injury and their families
- Education & Training (Brain Injury 101)
- Peer Support
- Prevention & Advocacy

Regional Resource Reference: Appendix – F
Brain Injury Association of Ohio, Community Support Network Map

CATHOLIC SOCIAL SERVICES

SUMMARY OF AGENCY

Catholic Social Services (CSS) is a social service agency solely focused on improving the quality of life for people in need throughout Central and Southern Ohio. CSS provides services for those in need, regardless of belief or background. CSS strengthens families, guides individuals toward economic stability and serves as the extended family for seniors. CSS serves the 23 counties of the Diocese of Columbus. Offices are located in Columbus, Heath, Portsmouth, and Zanesville.

Catholic Social Services is nationally accredited by the Council on Accreditation (COA), which certifies that all operations and programs meet best practice standards for professional service, and is licensed by the Ohio Department of Mental Health. CSS has been awarded the Better Business Bureau's *Business Integrity Award* for large nonprofits and Columbus Medical Association's *Healthcare Heroes Award* for community outreach. 501 (c)(3) non-profit

LOCATION

Catholic Social Services
197 East Gay Street
Columbus, OH 43215

WEBSITE

- www.colscss.org

KEY POC

Main Office, Columbus, OH 43215	614. 221.5891
<ul style="list-style-type: none">• Counseling• Supportive Services for Seniors• Parenting Services• Senior Companions• Homemaker Services• Long-term Care Ombudsman Services	
Guadalupe Center, Columbus, OH 43204	614.340.7061
<ul style="list-style-type: none">• Food Pantry	
Licking County Branch, Heath, OH 43056	740.345.2565
<ul style="list-style-type: none">• Non-emergency medical transportation for seniors and veterans	
Portsmouth Branch, Portsmouth, OH 45662	740.345.2565
<ul style="list-style-type: none">• Domestic violence	
Zanesville Branch, Zanesville, OH 43701	740.452.5057
<ul style="list-style-type: none">• Payee Services	

BENEFITS

- Family Counseling
- Food Pantry
- Clothing Pantry
- Parenting Skills Classes
- Job Search, skills & interview training
- Vocational Rehab & career training
- Family Programs Website
- Trained, experienced, helpful staff

TYPES OF RESOURCES

- Counseling
- Parenting Services
- Pregnancy Support Counseling
- Our Lady of Guadalupe food pantry
- Senior Companions
- Homemaker Services
- Long-Term Care Ombudsman Program
- Payee Services
- Transportation

TARGET SERVICES

- Liaison to family members and a conduit to support services organization
- Educate families to become self sufficient
- Build service member family cohesion and morale
- Provide a conduit for sharing timely, accurate information
- Acts as a *conduit* to resources

COUNTY VETERANS SERVICE OFFICES

SUMMARY OF AGENCY

The mission or goal of the County Veteran Service Office is to provide assistance to the veterans' and Families in need.

The guidelines for providing assistance and the day-to-day operations of County Veteran Service Offices/Commissions are defined by Ohio Revised Code Title 5901. The policies and procedures for daily operations are determined by the County Veteran Service Commission located in each county. Funding for each individual County Veterans Offices/Commission is based on .5 of a mil per dollar on the assessed value of real property within that county. Each of the 88 counties has at least one Veterans Service Office. The local Veteran Service Office, per ORC 5901 shall provide services and emergency financial assistance to veterans residing within their county. For details of assistance that may be available to you, please contact the County Veteran Service Office of the county in which you reside.

LOCATION

Each County has at least one Veterans Service Office (or 88 separate County Veteran Service offices in Ohio). The telephone number and location is normally in the government section of the telephone book under the county offices listings. Contact information is also available at the ODVS website.

KEY POC

For separate counties either check the telephone book under county offices or go to the GOVA website:

http://veteransaffairs.ohio.gov/county_veterans_service_offices.htm

Consult **Appendix G-** for contact information for each county.

WEBSITE

HTTP://DVS.OHIO.GOV/HOME/COUNTY_VETERANS_SERVICE_OFFICERS.ASPX

BENEFITS

County Veterans' Service Offices provide one-on-one guidance with veterans and/or their dependents, when applying for assistance and VA benefits (State and County included).

Emergency Financial Assistance Program

- Veterans experiencing unexpected financial stress
- Dependant/spouse of recalled military member
- Medical

State Veterans Benefits

- State Approved Agencies for Veterans Training
- Ohio War Orphans Scholarship
- Veteran's Preference
- Hunting, Fishing and Boating Licenses
- Special License Plates

TYPE OF RESOURCES

VA Disability and Pension Claims

- VA Claim Appeals
- Follow-up on claims

Military Discharge Upgrades

Request for Military Records from:

- National Archives
- Governors Office of Veterans Affairs
- County Recorder

Federal Veterans Benefits Informational Service

- Burial Benefits
- Survivor Benefits
- Loans for Farms and Homes
- Montgomery GI Bill

Regional Resources Reference: Appendix – G County Veterans Services Offices Listing

DISABLED AMERICAN VETERANS, DEPARTMENT OF OHIO

SUMMARY OF AGENCY

Made up exclusively of men and women disabled in our nation's defense, The Disabled American Veterans is dedicated to one, single purpose: building better lives for all of our Nation's Disabled Veterans and their families.

Guidelines:

- Providing free, professional assistance to veterans and their families in obtaining benefits and services earned through military service and provided by Department of Veterans Affairs as well as other agencies of government;
- Providing outreach concerning its program services to the American people generally, and to disabled veterans and their families specifically;
- Representing the interests of disabled veterans, their families, their widows and their orphans before Congress, the White House, and the Judicial Branch, as well as State and local government;

501 (c)(4) non-profit

LOCATION

DAV, Department of Ohio Headquarters
35 E Chestnut St, Suite 412
Columbus, OH 43215

There are chapters located throughout Ohio. To find your local chapter, visit the DAV, Department of Ohio website: http://www.dav.org/membership/find_chapter.html

KEY POC

Executive Director & State Adjutant - Frank Williams 614-221-3582

Two DAV Chapters in the Franklin County area:

Chapter #3 Service Officer- TBD 614-221-3582

Chapter #142 Service Officer - John Cowan 614-274-7796

Chapter #144 Service Officer- Henry Snodgrass 614-257-5487

Chalmer P. Wylie VA Clinic Hospital Service Officer
- Henry Snodgrass 614-257-5487

WEBSITE

- www.DAV.org National Website
- www.OhioDAV.org Ohio Website

BENEFITS

DAV, Department of Ohio is mandated by our Congressional Charter to provide service and assistance only to disabled veterans and their families. However, our individual chapters do provide counseling and assistance to families of deployed service members.

TYPE OF RESOURCES

The DAV is restricted to only providing information on benefits available through the VA System, assistance in filing VA Claims and accessing the VA Medical Care System. We have a cadre of professionally trained National Service Officers who can represent disabled veterans throughout the claims process up to and including the Board of Veteran's Appeals.

EMPLOYER SUPPORT OF THE GUARD AND RESERVE (ESGR)

SUMMARY OF AGENCY

Employer Support of the Guard and Reserve promotes a culture in which all American employees support and value the military service of their employees. We resolve conflicts through mediation.

Department of Defense regulations and United States Employers Rights

LOCATION

2825 W. Dublin Granville Road
Columbus, Ohio 43235

6 Regions in Ohio

KEY POC

Colonel (Retired)
Anthony (Chip) Augello
Executive Director
Phone: (614)336-7444

WEBSITE

WWW.ESGR.MIL NATIONAL ESGR WEBSITE

TYPE OF RESOURCES

- Provide informed mediation for conflicts between Service Members and their employers.
- Recognize and award employers for outstanding support of their Reservist employees.

FISHER - NIGHTINGALE HOUSE

SUMMARY OF AGENCY

Hope could be the single most important service that the Fisher and Nightingale Houses provide. These Compassionate Care Houses are located on Wright-Patterson Air Force Base, adjacent to the Wright-Patterson Medical Center. The mission of the Houses is to provide an affordable on-base refuge close to the Medical Center for patients and their families. The Houses are a safe haven after those long days at the hospital, a place where they can rest and regain strength for the next day's challenges. Families can spend time alone in their spacious rooms, or share conversation and meals with friends with similar circumstances in the warm atmosphere of our kitchens and dining rooms.

The Nightingale House was the first Compassionate Care House in the Department of Defense. It opened its doors in May of 1990. In May of 1994, Wright-Patterson became a part of what is now a worldwide Fisher vision with the donation of our first Fisher House. Wright-Patterson's Fisher House opened its doors in May of 1994.

To date, the Wright-Patterson AFB Fisher and Nightingale Houses have served thousands of families. In 2004, over 500 families were assisted. The average length of stay is eleven days (some guests stay for only a day or two while others stay for two months or more and we've had guests stay for up to a year). The Houses run at 100 percent occupancy almost every week with an extensive waiting list.

501 (c) 3 non-profit

Member – Fisher House Foundation

Member - America Supports You

Combined Federal Campaign (CFC) #43546

LOCATION

Mailing Address:

Post Office Box 33871

WPAFB OH 45433

KEY POC

EXECUTIVE DIRECTOR – CHRIS STANLEY (937) 672-8724

E-mail: cstanley@woh.rr.com

WEBSITE

- www.fnhi.org

SERVICES PROVIDED

- Support
- Compassionate care
- Lodging for patients and their Families receiving treatment at the Wright-Patterson Medical Center.
- All utilities are provided, including private phone lines in each room. This allows our guests direct communication with the hospital.
- Accommodations are free of charge to our resident Families.
- The houses are open to all Service Members and their Families who are receiving treatment as well as our Wounded Warriors.

FORE HOPE, INC.

SUMMARY OF AGENCY

Fore Hope's mission is transforming lives through therapeutic golf since 1989.

Fore Hope is a nationally recognized, non-profit organization that uses golf as an instrument to improve the quality of life for persons of all ages with disabilities, inactive lifestyle and other life challenges. Our organization was one of the first to provide a therapeutic approach to golf by creating a program for persons of all ages, disabilities and economic backgrounds, while assisting them with their physical and emotional development. Mindy Derr, Executive Director, founded Fore Hope in 1989.

Fore Hope's priority is to serve those military men and women of all ages and from all conflicts. As an individual processes his / her road to recovery, our organization will be there to educate and provide positive experiences that revolve around defined therapy goals while utilizing golf as the means.

Fore Hope is here to assist in any way possible. Funding for this military program is not a barrier, and at this time there will not be a cost to those participating. It is our plan to begin immediately serving those persons with any special needs.

LOCATION

Fore Hope serves Franklin County, OH, and surrounding counties.

KEY POC

Executive Director, Program Director, Staff – 614-784-1111

WEBSITE

www.forehope.org

BENEFITS

Fore Hope provides:

- Therapeutic golf sessions for military service men and women which includes a five-step therapy golf program that focuses on cognitive, social and physical goals in mutual agreement set forth by the participant and recreation therapist, social worker, physical therapist and family member. Ultimate goal – improved quality of life.
- Opportunity for interaction throughout the year; i.e., therapeutic golf sessions, clinic(s), league, Fore Hope Memorial Tournament Breakfast and Fore Hope / Guy Derr Memorial Adaptive Tournament.
- Liaison to encourage access to area golf courses, including the military golf course on East Broad Street in Columbus.
- Access to usage of adaptive equipment, such as single rider golf cars, clubs / devices.
- Access to Fore Hope's staff, which is comprised of our recreation therapist, golf professionals and volunteers.

TYPE OF RESOURCES

- Fore Hope would provide therapeutic golf sessions.
- Fore Hope has teamed up with American Red Cross for transportation services.
- Fore Hope would work in collaboration with as many military resources and service agencies as possible.
- Fore Hope works in partnership with OhioHealth and The Ohio State University Medical Center Inpatient & Outpatient Treatment Services and Mt. Carmel Inpatient Rehabilitation Services.
- Fore Hope is joining forces with the Ohio National Guard Family Readiness Program.
- Fore Hope is collaborating with the Wounded Warrior Program.

JOINT ORGANIZATION FOR INNER-CITY NEEDS (JOIN)

SUMMARY OF AGENCY

Joint Organization for Inner-City Needs –JOIN – is an organization that provides material needs for low-income families in **Franklin County** and functions under Catholic Charities of the Columbus Diocese.

The majority of JOIN’s clients are receiving or are waiting for government assistance. Some are transients. Others are families whose resources ran out. Most are the people who have nowhere else to turn. In addition, thousands of calls come from the vast network of community organizations reaching out to help their unfortunate neighbors of the community. Two important functions of the staff are information and/or referral to other community agencies in order to prevent the crisis occurring again.

501 (c)(3) non-profit

LOCATION

**Joint Organization for Inner-City Needs
578 East Main Street
Columbus, OH 43215**

KEY POC

Main Office (614)-241-2530
Columbus, OH 43215

Hours 10:00 a.m. – 12 noon and from 1:00 p.m. – 2:00 p.m.

WEBSITE

- www.colsdioc.org/Offices/JOIN/tabid/154/Default.aspx

BENEFITS

- Financial Assistance
- Housing Referrals
- Trained, experienced, helpful staff

TYPES OF RESOURCES

- Emergency Financial Assistance
- Temporary Housing Referrals

TARGET SERVICES

- Helpful emergency support services organization
- Educate families to become self sufficient in the future
- Provide a conduit for sharing timely, accurate information
- Acts as a conduit to resources

LUTHERAN SOCIAL SERVICES OF CENTRAL OHIO

SUMMARY OF AGENCY

Lutheran Social Services of Central Ohio (LSS) is a health and human service agency serving thousands of people each day throughout central, southeast and northeast Ohio. LSS provides food pantries, homeless shelters, senior living, affordable housing communities and other programs and services that uplift families and strengthen communities. LSS is affiliated with the Evangelical Lutheran Church in America, recognized by the Lutheran Church – Missouri Synod, and a charter member of Lutheran Services in America.

501 (c)(3) non-profit

LOCATION

Lutheran Social Services
750 E. Broad Street
Columbus, Ohio 43205

KEY POC

750 E. Broad St., Columbus, OH 43205	(614)228-5200
PO Box 1342 Ashland, OH 44805	(877)741-3331
2045 E. Main St., Lancaster, OH 43130	(740)687-5246

WEBSITE

- WWW.LSSCO.ORG

TYPE OF RESOURCES

Food Pantries (please call First Link at 614-341-2282 for a referral)

- 3 day food supply
- Benefit Bank

Faith Mission

- Emergency shelter for both men and women
- Community Kitchen

Affordable Housing for low-income seniors

- 17 affordable housing communities throughout Ohio for low-income seniors 62 and over

Southeast Ohio Ministries (SEOM) program serves individuals and families in southeast Ohio, an area disproportionately impacted by natural disasters. SEOM provides spiritual, material and financial support for several southeastern Ohio counties. SEOM also provides disaster response services, coordinates servant events, promotes volunteerism and offers food pantry services.

Social Services of the Mahoning Valley (LSS-MV) provides emergency referrals for personal, social and financial support services, link persons to employment-related education, training and job programs, access to counseling and behavioral support programs. LSS-MV also sponsors healthcare classes, instructional programs as well as crime prevention activities.

Fairfield County Transitional Housing Program provides direction and support while transitioning from homeless to independent living. Supportive services are offered to participants, including budgeting, employment readiness and housing assistance. There are monthly fees associated with program participation so please call the Lancaster office for further information.

MARINE CORPS FAMILY SUPPORT COMMUNITY (MCFSC)

SUMMARY OF AGENCY

Marine Corps Family Support Community is a 501(C)(3) non-profit organization that provides *Support* to Marines & their Families, through multiple activities and opportunities:

MCFSC supports Marine service members' Families in Ohio from the time the recruit ships off to boot camp until they separate from the Corps and beyond. Our member families are especially affected by multiple deployments. When a service member is mobilized, a great deal of sacrifice is required of the individual Marine and their Family. We support that Family throughout their service members' career and especially during deployments.

MCFSC acts as an advocate for all Marine families, whether on active-duty or reserve status, and their Families with a special focus on locating and connecting to other Families in similar circumstances. We encourage local community groups to become involved in the support of the military via MCFSC's activities.

501 (c)(3) non-profit

Member – America Supports You

LOCATION

Marine Corps Family Support Community

8384 N High St

Worthington OH 43232

Sub-Chapters located in Cuyahoga Falls, Toledo, Gallipolis and Ironton areas.

KEY POC

Roger Bock - President - 614-783-7420

Carol Michel - Treasurer - 614-354-5965

Webmaster, Business Issues - carolmichel@mcfscOH.org,

Fundraising, Speakers - rogerbock@mcfscOH.org

Chat Events - lorawells@mcfscOH.org

WEBSITE

- Web site: <http://www.mcfscoh.org>

BENEFITS

- Locating and connecting local Marine Families throughout the state of Ohio
- Youth Programs, especially for siblings
- Family Events
- Opportunities for local community & veterans' organization involvement

TYPES OF RESOURCES

- Care Package & Letter Writing to Troops
- Chat Nights
- Youth Programs
- Welcome Home Celebrations
- Monthly Newsletter

TARGET SERVICES

- Liaison to family members and a conduit to support services organizations

U.S. MARINE CORPS WOUNDED WARRIOR REGIMENT



"STILL IN THE FIGHT"

SUMMARY OF AGENCY

The mission of the Wounded Warrior Regiment is to provide and facilitate assistance to wounded/injured/ill (WII) Marines, Sailors attached to or in support of Marine units, and their family members throughout the phases of recovery.

Contact may be initiated by calling the Wounded Warrior Call Center at 1.877.4USMCWW (1.877.487.6299).

LOCATION

From its headquarters in Quantico, Virginia, the Wounded Warrior Regiment maintains face-to-face contact with WII Marines, Sailors, and family members at the major Marine bases through Recovery Care Coordinators (RCCs), and through District Injured Support Cell Coordinators (DISCCs) placed locally nationwide. To be connected with an RCC or DISCC, contact the Wounded Warrior Call Center (1.877.487.6299).

KEY POC

Wounded Warrior Call Center: 1.877.487.6299
Coordinator, District Injured Support Cell (Ohio/VISN 10): 1.216.214.6248

WEBSITE

www.woundedwarriorregiment.org.

BENEFITS

- Oversight of the USMC wounded/injured/ill process
- Non-medical case management
- Accountability and tracking
- Pay/Benefits/Charitable support
- Assist with employment & vocational rehabilitation benefits
- Smooth transition from Dept of Defense to VA
- Traumatic Service member's Group Life Insurance (TSGLI)

TYPE OF RESOURCES

- Military benefits and entitlement (pay, awards, medical and dental, insurance, etc.)
- Injured support/assistance
- Advocacy with benefits from non-DoD agencies/organizations (VA, SSA, etc.)



MARINE FOR LIFE (M4L) PROGRAM

SUMMARY OF AGENCY

This official Marine Corps program provides support to Marines as they transition from the Corps to the community. Marines based all over the country known as Hometown Links coordinate the services, and work directly with these transitioning Marines.

The focus of the program is to connect Marines with employment and life resources as they settle into their civilian lives. Special attention is given to injured Marines and Sailors.

The Hometown Links work with local resources and their M4L websites to communicate and share information with transitioning Marines.

Member – America Supports You

KEY POC

1-866-645-8762

WEBSITE

- <https://www.m4l.usmc.mil/> Marine For Life

BENEFITS

- Information on job opportunities
- Veteran resource information
- Advocacy for veterans
- Marine to Marine support

TYPES OF RESOURCES

- Job openings
- Professional resource contacts/referrals
- Job search preparation support
- Résumé building
- Assistance for injured Marines and Sailors

TARGET SERVICES

- Providing transitioning Marines with local employment, mentoring and life resources thereby ensuring their transition into civilian life will be a success.
- Providing assistance to injured Marines and Sailors

MILITARY ONESOURCE



SUMMARY OF AGENCY

Military One Source is provided by the Department of Defense at no cost to active duty, Guard and Reserve (regardless of activation status) and their Families. Whether its help with child care, personal finances, emotional support during deployments, relocation information, or resources needed for special circumstances, Military One Source is there for military personnel and their Families... 24/7/365!

Military One Source is available by phone, online and face-to-face through private counseling sessions in the local community. Phones are answered live 24/7/365 by highly qualified, master's prepared consultants.

Telephonic and/or **face-to-face counseling** sessions on issues such as normal reactions to abnormal situations (e.g. combat), couples concerns, work/life balance, grief and loss, adjustment to deployment, stress management, and parenting. Persons seeking counseling will receive up to six counseling sessions per issue at no cost to them.

Member – America Supports You

LOCATION

Virtual Family Support Service available through 24/7 Call Center and website.

KEY POC

Ohio Joint Family Support Assistance Program Military OneSource Consultant:

Gary Cooper 614-336-7319

Gary.L.Cooper@militaryonesource.com

Service Branch – Program Managers

Active Army:

Jesse Shepherd 202-285-2139

Jesse.C.Shepherd@militaryonesource.com

Active Navy:

Brian Campbell 863-439-9678

Brian.M.Campbell@militaryonesource.com

Reserve Forces - Army, Air Force and Navy:

Opal Moore-Harris 913-651-3366

Opal.Moore.Harris@militaryonesource.com

Marine Corps Active and Reserve:

Kim Gates 760-509-4251

Kim.Gates@militaryonesource.com

KEY POC

Army and Air National Guard:

Sherri Hrovatin 414-525-9245 Sherri.Hrovatin@militaryonesource.com

Active Air Force:

Krystal Shiver 813-523-2219 Krystal.Shiver@militaryonesource.com

WEBSITE

- www.militaryonesource.com

BENEFITS

Military One Source is a 24/7/365 telephonic and web based service available at no charge to active duty, Reserve, and National Guard military members and their families. Military One Source provides information, educational materials, consultation and counseling for everyday concerns to deployment and reintegration related issues.

TYPES OF RESOURCES

- **EDUCATIONAL MATERIALS:** Booklets, CDs and audiotapes to help with parenting, relationship issues, finances, etc.
- **CONSULTATION, RESEARCH and REFERRALS:** Referrals to local resources and services such as child care, spouse employment, help with home repairs, or special needs issues.
- **INTERPRETATION AND TRANSLATION:** In more than 140 languages. Written documents can be translated and interpreters can facilitate three-way phone calls to ensure communication between you and a third party.
- **COUNSELING:** You have access to six telephonic and/or in-person non-medical counseling sessions right in your own community at no cost to you. Licensed counselors can help with issues such as:
 - Coping with deployment and return
 - Adjusting to your new location
 - Marital and couples concerns
 - Parenting and family matters
 - Grief and loss
 - Combat stress and more...
- **INTERACTIVE WEB SITE:** Locators for education, child care and elder care, informative articles, referrals to military and community resources, financial calculators, Webinars, relocation tools, audio podcasts, access to consultants and much more!
- **Financial Counseling:** In person or telephonic counseling based on regional availability.

MOTHERS OF MILITARY SUPPORT NETWORK ...

M . O . M

(A Program Sponsored by the USO of Northern Ohio)



SUMMARY OF AGENCY

The mission of M.O.M. is to be a supportive and informational network for mothers and fathers with children in the military. We work with communities, organizations and individuals in an effort to create an educational and caring support network that will address the concerns surrounding the involvement of their children in military efforts and when they return home.

Our organization is comprised of Mothers and Fathers with children in all branches of the Armed Services serving throughout the world. M.O.M is a non-profit non-political organization. We offer free support and information through Certified Counselors, Judge Adjutant General (JAG) Services, Care Packages and Support Group Meetings.

The Mothers of Military have group meetings on the East and West sides of Cleveland and Sagamore Hills.

Our main focus: Support those who support our troops. We are committed to the services of support and caring.

LOCATION

Mothers of Military (MOM)
P.O. Box 181544
Cleveland Heights, Ohio 44118

KEY POC

Mrs. Lucky Harris - Eastside Chapter Facilitator Cleveland Heights, OH	(216) 314-5371
Mrs. Barb Langford, Cleveland Westside Chapter Facilitator	(440) 759-6773
Ms. Sandy Levy Cleveland Westside Chapter Facilitator	(440) 897-8102
Mrs. Jo McEnney, Columbus Chapter Facilitator	(614) 584-9586

WEBSITE

- www.mothersofmilitary.org

BENEFITS

- 501 (c)(3) Program of the USO
- Open to all parents and extended family members with a child serving in any branch of the military.
- No membership fees.
- Monthly meetings
- Monthly speakers
- Planned events, free or at minimum cost

RESOURCES

- Assist families with information and resources during deployment and returning home.
- JAG (military attorney) assistance.
- Grief services.
- Liaison for families & the community.

OHIO ASSOCIATION OF COUNTY BEHAVIORAL HEALTH AUTHORITIES



SUMMARY OF AGENCY

The Ohio Association of County Behavioral Health Authorities is Ohio's statewide association representing 54 Community Mental Health (CMH), Alcohol and Drug Addiction Services (ADAS), and combined (ADAMH) Boards

Mission:

The Ohio Association of County Behavioral Health Authorities is the statewide unifying voice for quality and cost effective prevention, treatment and support services. The Association shall provide leadership and advocacy to promote public policies and initiatives that support the local administration and delivery of mental health, alcohol and other drug services.

Vision:

The Ohio Association of County Behavioral Health Authorities is committed to assuring that residents of every Ohio community live healthier lives through access to quality mental health, alcohol and other drug prevention, treatment and support services.

LOCATION

**Ohio Association of County
Behavioral Health Authorities
33 North High Street, Suite 500
Columbus, Ohio 43215**

KEY POC

Liz Henrich, Administrator of Behavioral Health Initiatives, ehenrich@oacbha.org
614) 224-1111.

WEBSITE

- <http://www.oacbha.org/>

TYPES OF RESOURCES

The Ohio Association of County Behavioral Health Authorities is an active member of the OHIOCARES committee. The Association coordinates local Board involvement in RESPECT and Family Reunion Briefings for ONG units.

TARGET SERVICES

The Association coordinates local Board involvement in RESPECT and Family Reunion Briefings for ONG units.

OHIO ATTORNEY GENERAL VETERANS ADVISORY COUNCIL

SUMMARY OF AGENCY

The Ohio Attorney General has a legal assistance program and several sections that can be of assistance to service members and their families. The PATRIOT Program is a pro bono program that provides volunteer lawyers and special counsel from the Ohio Attorney General's Office to assist military personnel and their families with various legal issues. The program works in cooperation with the Judge Advocate General offices of the military branches and the Employer Support of the Guard and Reserve (ESGR) to provide these services. The Consumer Protection section can help with consumer-related issues.

LOCATION

Veterans Advisory Council
30 East Broad Street, 17th Floor
Columbus, Ohio 43215

KEY POC

James Kaster, Chairman, Veterans Advisory Council	(614) 995-0327
Neal Brower, PATRIOT Program Coordinator	(614) 466-8911
David Strawser, Assistant Attorney General, Consumer Protection	(614) 995-1578

WEBSITE

- www.ohioattorneygeneral.gov

BENEFITS

- Free Legal Assistance
- Consumer-Related Assistance

TYPES OF RESOURCES

- Pro Bono Attorneys or Special Counsel
- Trained Professionals on Consumer-Related Issues

TARGET SERVICES

- Assist Service Members and their Families with legal issues.
- Assist Service Members and their Families with consumer-related issues.

OHIO BOARD OF REGENTS STATE GRANTS AND SCHOLARSHIPS DEPARTMENT

SUMMARY OF AGENCY

The Ohio Board of Regents is the coordinating state agency for higher education in the state of Ohio. The Ohio Board of Regents oversees the University System of Ohio (USO), which comprises 14 public universities, 24 branch campuses, 23 community colleges, and more than 120 adult workforce education centers and training programs across the state. High-quality associate and bachelor's degree programs in core fields are available at a USO campus **within 30 miles** of every Ohioan.

Note for service members who have received education with military training: All USO institutions either already award college credit for education and training earned during military service or are adding these policies (according to the standards established by the American Council on Education's Service Opportunity College certification).

Additionally, the Ohio Board of Regents State Grants and Scholarships Department administers a variety of grant and scholarship programs to aid students as they pursue higher education.

LOCATION

**Ohio Board of Regents
30 East Broad Street, 36th Floor
Columbus, Ohio 43215**

KEY PHONE NUMBERS

GI Promise Administrator	(614)466-0884
College Access Information Hotline	1-877-I-ATTAIN (1-877-428-8246)

WEBSITE

- www.uso.edu
 - This is the main website for the University System of Ohio. Information on schools, educational opportunities, scholarships and grants can be found here.
- <http://www.uso.edu/opportunities/ohioGIpromise/index.php>
 - This website offers information on the GI Promise; a new program developed by the University System of Ohio that offers in-state tuition at Ohio schools to veterans no matter what state they are from.

BENEFITS

The benefits to the veterans and their family are a potential source of financial aid for students, to help them receive a degree in higher education.

TYPE OF RESOURCES

- **The GI Promise** - The Ohio GI Promise seeks to make Ohio the most veteran-friendly state in the country for higher education. The Ohio GI Promise allows veterans and their dependents, from anywhere in the country to skip the 12-month residency requirement and attend University System of Ohio schools at in-state tuition rates. In-state tuition will only be granted to qualifying veterans. For more information on the GI Promise or to see if you're eligible please visit:
http://www.uso.edu/opportunities/ohioGIpromise/documents/OH_GI_Promise_FAQ.pdf
- **More details on each of these programs are available at:** <http://uso.edu/sgs/>
 - **Ohio War Orphans Scholarship** – Tuition assistance to the children of deceased or severely injured Service Members whose injury occurred during a time of declared war or conflict. Requirements: Age 25 or under, Ohio resident, full-time student pursuing undergraduate degree. Application deadline is July 1st of each year.
 - **Ohio College Opportunity Grant** – Needs based tuition assistance to Ohio students (must be an Ohio resident) from low to moderate-income families. Household income Threshold - \$75,000. Application deadline is October 1st of each year.
 - **Ohio Safety Officer Memorial Fund** – Tuition assistance to the children and spouses (must be an Ohio resident) of peace officers, fire fighters and certain other safety officers killed in the line of duty anywhere in the US. Spouses and children (only if they are ineligible for War Orphans Scholarship) of Service Members KIA in combat zones designated by the President.
 - **Nurse Education Assistance Loan Program** – Loans of up to \$3,000 per year for up to 4 years to qualifying Ohio applicants, who intend to serve as nurses or nurse instructors after graduation. Must be at least a half-time student. Recipients may be eligible for 100% loan forgiveness if they meet cancellation requirements. Application deadline July 15th of each year. Apply online at <http://regents.ohio.gov/sgs/nealp>
 - **The Choose Ohio First Scholarship**- These scholarships were designed to support the higher education participation and success of Ohio students by providing direct scholarship support to students majoring in Science, Technology, Engineering, Mathematics (STEM), STEM Education, and medical fields. These scholarships are intended to be matched dollar- for dollar with non-state funds, and are awarded to both undergraduate and graduate via a competitive process.

OHIO DEPARTMENT OF ADMINISTRATIVE SERVICES

SUMMARY OF AGENCY

The Director of Administrative Services (DAS) Human Resources Division (HRD) provides technical assistance and support to state agencies and their employees in the military service on a variety of topics such as benefits administration, paid and unpaid leaves of absence, the Family Medical Leave Act (FMLA), the Uniformed Services Employment and Reemployment Rights Act (USERRA), Veteran's Preference and other personnel issues that might arise as a result of their activation or return from duty.

HRD also offers guidance on human resources policies, regulations, and statutes impacting state employees who serve in the military.

LOCATION

**DAS Human Resources Division
100 East Broad Street, 15th Floor
Columbus, Ohio 43215**

KEY POC

Policy Development Administrator (614) 752-5393
(800) 409-1205

WEBSITE

<http://www.das.ohio.gov>

BENEFITS

- Human Resources Personnel/Employee Customer Service
- Health Care Benefits
 - Medical
 - Dental
 - Vision
- Substance Abuse
- Behavioral Health
- Military Leave Website
- Paid and Unpaid Military Leave
- Veteran's Preference

TYPE OF RESOURCES

- Military Leave Website
- HRD Policy and Benefits Websites
- Training for HR administrators on federal and state law and regulations related to the employment of military personnel

TARGET SERVICES

- Liaison between service members and their state agency on human resource issues.
- Assist service members with military related human resource issues.
- Assist state agencies with military related human resource issues

OHIO DEPARTMENT OF EDUCATION

SUMMARY OF AGENCY

The Ohio Department of Education's (ODE) goal is higher achievement for all students. This occurs through objectives that raise expectations for what all students should know and be able to do; build capacity to make sure that educators have the knowledge, skills and resources to assist students; and improve results through student, school and school district measurement and accountability.

In addition to offices working in policy, research, legislation, high school reform, career-technical and adult education, community schools and overall operations of the agency, ODE has five centers as follows:

- Curriculum and Assessment – Academic content standards, assessment, etc.
- Teaching Profession – Teacher standards, licensure, conduct, etc.
- Students, Families and Communities – Programs supporting special education, gifted education, reading improvement, child nutrition, safe and supportive learning, family and community involvement, limited English proficiency education, and early learning and school readiness.
- School Finance – Transportation, grants, Local Report Card, etc.
- School Improvement – Field relations, federal programs, home schooling, etc.

Most often ODE works with educators (superintendents, principals, teachers). The agency philosophy is that the best support and services connections for families of students, adult learners and the general public are through their local education providers. However, ODE does make some direct connections with families and adult learners as indicated in the resources and target services sections below.

LOCATION

**Ohio Department of Education
25 South Front Street
Columbus, Ohio 43215-4183**

KEY POINT OF CONTACT

- Toll-free: (877) OHIOEDU or (877) 644-6338
- Local (614) 995-1545
- TTY at 1-888-886-0181

WEB SITE

- www.education.ohio.gov

TYPES OF RESOURCES

- **Ohio Resource Network for Safe and Drug-Free Schools** –Provides information, training and research to help districts with violence prevention, safe and drug-free school programs and crisis preparedness.
- **Office for Safety, Health and Nutrition** –Assists educators in improving the conditions for learning through a variety of child and adult nutrition programs as well as programs that contribute to positive learning environments.
- **School Climate Guidelines** –Describe how schools can create environments in which all students feel welcome, respected and motivated to learn.
- **Online OGT Workbooks** – Provide information to help students who haven't passed the Ohio Graduation Tests (OGT).
- **Family and Community Involvement** – Offers a collection of information including forms, reports and links for Family, Community Involvement which inform parents about child development and enhance learning opportunities for children at home.
- **Literacy Improvement** – Programs include the OhioReads volunteer reading initiative for schools; tips on family activities for improving reading.
- **Academic Content Standards Parent Guides** – Individual guides for grades one through eight that are designed to help parents understand student expectations related to reading, writing, mathematics, science and social studies.

TARGET SERVICES

- **Take the Test Events** – Opportunities for parents to take a practice assessment test to better understand tests their children take
- **GED** – Assistance in preparation and taking the high school equivalency test
- **ABLE** – List of Adult Basic and Literacy Education service sites around the state
- **State Approving Agency for Veterans Training** – Approval of programs leading to attainment of vocational certificates, high school diplomas, GEDs, degrees, apprenticeships, on-the-job training, flight training, correspondence training, among others



Department of Job and Family Services

SUMMARY OF AGENCY

In today's difficult economic climate, the pressures on families are greater than ever. To help Ohio's families find solutions to their temporary challenges, the Ohio Department of Job and Family Services offers a wide range of assistance.

This includes unemployment compensation, health care, cash assistance, food assistance, child care, child support enforcement and administration, and employment and training assistance

The mission of the ODJFS Veterans Program is to provide statewide veteran's policy and services to veterans under the Jobs for Veterans Act (PL 107-288). Our goal is to alleviate unemployment and underemployment for veterans and other eligible persons.

ODJFS has adopted a Veterans Bill of Rights assuring veterans are treated with courtesy and respect and that veterans are given priority of service in referrals to jobs and other services. Our Veterans Business Outreach Specialists (VBOS) promote and advocate for veterans with employers, and educate Ohio's One-Stop partners on Veterans' issues. Veterans Intensive Services Coordinators (VISC) provide intensive services and outreach to those veterans unable to obtain employment through One-Stop Core Services.

LOCATION

Primary Mailing Address:

P.O. Box 1618
Columbus, OH 43216-1618

Primary Street Address:

4020 E. 5th Ave.
Columbus, OH 43219

Phone: (888) 296-7541, Option 5

Fax: (614) 466-0226

Email: OHIOVETSFIRST@jfs.ohio.gov

KEY POC

Central Office Manager:

Phone: (888) 296-7541, Option 5

Fax: (614) 466-0226

Email: OHIOVETSFIRST@jfs.ohio.gov

WEBSITES

ODJFS: <http://jfs.ohio.gov/>

Veterans Services: <http://jfs.ohio.gov/veterans/index.stm>

Locations: <http://jfs.ohio.gov/workforce/jobseekers/onestopmap.stm>

BENEFITS

The ODJFS Veterans Program provides employment, training and intensive services to transitioning service members, recently separated veterans and veterans with barriers to employment.

TYPE OF RESOURCES

For information on the resources available from the Ohio Department of Job and Family Services go to:

<http://jfs.ohio.gov/>

The ODJFS Veterans Program provides:

- **Ohio Transition Assistance Program (OTAP)** - Job search workshops designed especially for veterans and their spouse.
- **Serving Warriors at Transition (SWAT)** – Job search and labor market information session provided to veterans leaving for, or returning from mobilization.
- **Job Assistance for Returning Veterans** – Ninety days prior to separation, discharge, or demobilization veterans can email OHIOVETSFIRST@jfs.ohio.gov to get a head start on their civilian job search. Each veteran will be assigned a local veterans employment representative who will work one-on-one to assist them with their search for civilian employment.
- **Military Injury Relief Fund (MIRF)** – Monetary grants to service members injured while serving on active duty in Operation Enduring Freedom (OEF), or Operation Iraqi Freedom (OIF).

OHIO DEPARTMENT OF VETERANS SERVICES (ODVS)

SUMMARY OF AGENCY

Our mission is to assist Ohio veterans through advocacy, legislation, service, and community support.

Our responsibilities are as follows:

- Advise the Governor on the state of veterans' affairs in Ohio and work as a liaison with other levels of government agencies.
- Operational oversight of the 88 County Veterans' Service Offices.
- Training, certification and accreditation of more than 600 county veterans service officers, commissioners and staff.
- Monitors the federal money that comes into the State of Ohio from the U.S. Department of Veterans Affairs.
- Address the issues and concerns of more than 70 Veterans Service Organizations.
- Custodian of 1.7 million records of Ohio veterans who served in WWII, Korea, Vietnam, Gulf War, and OIF/OEF.
- Oversight of the laws in the Ohio Revised Code Section 5901.
- Partners with the U. S. Department of Veterans Affairs on program development, implementation and operations.
- Administrative agent of The Ohio Veterans Hall of Fame.
- Legislative agent for the Office of the Governor regarding any legislation relating to Ohio veterans and their needs.

LOCATION

ODVS
77 South High Street, 17th Floor
Columbus, Ohio 43215

KEY POC

Director	(614) 644-0898
Assistant Director	(614) 644-0898
Deputy Director for Operations	(614) 752-8942
Communications Director	(614) 728-0235
Legislative Liaison	(614) 644-0893
Ohio Veterans Hall of Fame Coordinator	(614) 752-8941

KEY POC

Records Manager	(614) 466-5454
Constituent Affairs	(614) 387-2835

WEBSITE

- www.dvs.ohio.gov

BENEFITS

- Maintain and provide discharge records for veterans who served in WWII, Korea, Vietnam, Gulf War, and OIF/OEF if enlisted in Ohio and a copy was sent to the state office.
- Website containing contact information for the County Veterans' Service Offices, Veterans' Organizations, information on the Governor's Committee on Women Veterans, Governor's Office of Veterans Affairs Advisory Committee and the Ohio Veterans Hall of Fame along with other links to outside sources.

TYPE OF RESOURCES

- Maintain and provide discharge records for veterans who served in WWII, Korea, Vietnam, Gulf War, and OIF/OEF.
- Website containing contact information for the County Veterans' Service Offices, Veterans' Organizations, information on the Ohio Department of Veterans Services Committee on Women Veterans, Ohio Department of Veterans Services Advisory Committee and the Ohio Veterans Hall of Fame along with other links to outside sources.

TARGET SERVICES

- Work with the Governor and other state officials regarding veterans' issues in the state of Ohio.
- Assist veterans with information and contacts to help resolve their inquiries.
- Provide discharge papers for veterans serving since WWII

OHIO NATIONAL GUARD FAMILY READINESS & SERVICE MEMBER PROGRAM



SUMMARY OF AGENCY

The Ohio National Guard has 6 regional Family Assistance Centers (FAC) and 4 Air Wing Family Readiness Program (WFP) Offices, employing trained staff and volunteers prepared to assist Service Members or Families of any Ohio military organization. These centers assist Service Members and their Families with resources and referrals as well as mentor Family Readiness Group leader teams throughout the state.

Services are available at all times but are especially important when Service Members are affected by deployment. When mobilized, much sacrifice is required of the individual, their employer and most importantly, their Family. The vision of the State Family Readiness Office is to maintain “Ready Families...Anytime, Anywhere!” Our mission is to “Promote family readiness, quality of life and empowerment of military families through education, communication, resources, and community involvement.”

Additionally, on staff is a Transition Assistance Advisor who is as an advocate for all Ohio military veterans and their families with a special focus on transitioning newly discharged veterans back to their local community. The Advisor also acts as a conduit to agencies within the state.

LOCATION

State Family Programs Office
Ohio National Guard, JFHQ J1-FR
2825 West Dublin Granville Road
Columbus, Ohio 43235

KEY POC

State Family Programs Director	(614) 336-7115
State Family Programs Assistant Director	(614) 336-7192 or (614) 302-8228
Family Assistance Center Supervisor	(614) 336-7031
State Youth Program Coordinator	(877) 460-2177
Transition Assistance Advisor	(614) 336-7349
Joint Family Support Assistance Program	
• Resource/Community Outreach Specialist	(614) 336-7319
• Military Family Life & Child and Youth Consultant	(614) 336-7479 or (614)-787-4022

Regional Family Assistance Centers (FAC) and Wing Family Programs Coordinators (WFPC):

- Akron/Canton FAC – Northeastern Ohio (866) 278-5756
- Bowling Green FAC – Northwestern Ohio (866) 278-5755
- Columbus FAC – Central Ohio (800) 589-9914
- Cincinnati FAC – Southwestern Ohio (866) 278-5757
- Kettering FAC – Western Ohio (866) 278-5759
- Mansfield WFPC (800) 642-8365 x600
- Portsmouth FAC – Southeastern Ohio (866) 270-8283
- Rickenbacker WFPC (800) 377-5570
- Springfield WFPC (800) 851-4503 x2583
- Toledo WFPC (800) 495-4250 x4550

WEBSITE

- www.ong.ohio.gov/family

BENEFITS

- **Assistance to Military Families in Need** - Conduit to support services organizations. Thus, allowing Families to become self sufficient during deployments and extended training events
- **Morale Calls** – Contact Families of deployed Service Members monthly to ensure their needs are met
- **Trained counselors** - Specialize in non-clinical assistance focusing on military family life and children and youth issues
- **Family Events** - Build service member family cohesion and morale
- **Veteran Benefits** – Personal assistance to veterans transitioning to civilian life

TYPES OF RESOURCES

- **Annual State & Regional Trainings** - Educate Family Readiness Group teams
- **PREP/ Marriage Enrichment Workshops** – Making good marriages better
- **Youth Programs** – Regional day camps, camaraderie events, week-long camps introduce core military values and encourage resilience especially among our “suddenly military kids”. Program theme is connecting military kids sharing similar experiences.
- **Mobilization and Reunion Briefs** - Prepare Service Members and Families for separation and reunion.

OHIO TREASURER OF STATE



SUMMARY OF AGENCY

The Mission of the Ohio Treasurer's Office is to protect, invest and collect state funds as bound by law exercising sound financial policy. The Ohio Treasury also promotes economic growth and stability, prosperity and security through steadfast fiscal leadership. Additionally, the Ohio Treasury advances public and personal financial education and assists those who need economic guidance.

LOCATION

Ohio Treasurer of State
30 East Broad Street, 9th Floor
Columbus OH 43215

KEY POC

General Information 1-800-228-1102

WEBSITE

- www.tos.ohio.gov Official Site

BENEFITS

- Free Financial Literacy Education Seminars
- Financial Preference for Veterans for small business funding.
- Assistance for Disabled Ohioans.

TYPES OF RESOURCES

- Linked Deposit Program – provides funding to allow local lending institutions to lend small businesses loans at below-market rates.
- Veteran’s Preference for Linked Deposit Program – Veterans receive special consideration during the Linked Deposit review.
- Access For Individuals - a partnership between the State Treasurer's Office and Fifth Third Bank to assist disabled Ohioans in leading more independent and productive lives. Under this program, disabled Ohioans who qualify can receive a low-interest loan to purchase assistive equipment or modifications that will enhance their quality of life.
- Foreclosure Intervention Resources
- Financial Literacy Education Seminars on a variety of topics including: Budgeting, Credit & Debt Management, Identity Theft, Investments and Retirement Planning.
- On Demand E-Learning Courses.
- Quick Tips on a variety of consumer and financial matters.

OHIOCARES



SUMMARY OF AGENCY

OHIOCARES is a collaboration of behavioral health and rehabilitation (such as substance abuse treatment and traumatic brain injury treatment) providers and federal, state and local agencies. Although the VA is the primary source of services for veterans, this partnership also identifies community mental health centers, substance use treatment centers, private providers, and other community based resources. OHIOCARES is guided by four objectives. They are:

- Maintain and grow the network of behavioral health providers available to Service Members, veterans, and their families
- Train and educate providers on behavioral health issues related to the military
- Coordinate behavioral health services for Service Members, veterans, and their families
- Promote awareness about OHIOCARES and behavioral health issues related to the military

Experiencing stress after deployment is normal. However, some returning veterans may experience physical, cognitive, emotional or behavioral reactions that are excessive or have not decreased over time. Some may experience symptoms of PTSD (post traumatic stress disorder) or MTBI (mild traumatic brain injury). If symptoms persist or interfere with daily activities, service members or their families should consider seeking assistance. The Ohio National Guard employs a full-time coordinator to provide confidential assistance and referral information to veterans and families from all branches of the military.

OHIOCARES provides outreach through the distribution of educational brochures and resource guides; Family Mobilization, Respect and Reunion briefings; participation in various behavioral health & veteran conferences, and other community events and forums.

LOCATION

OHIOCARES serves veterans and their families throughout the state. For resources in each county, go to the OHIOCARES website: www.ohionationalguard.com/ohiocares, click on Resource Map, then select the specific county to access a list of local resources available. For additional information, please refer to the POCS below.

KEY POC

Chaplain (CPT) Nicholas Chou <i>Ohio National Guard</i>	(614) 336-4117 (800) 761-0868
Dr. Jeremy Kaufman <i>Ohio National Guard</i>	(614) 336-7246 (800) 761-0868
Joseph Hill <i>Ohio Department of Mental Health</i>	(614) 644-6996
Adreana Tartt <i>Ohio Department of Alcohol and Drug Addiction Services</i>	(614) 466-9006
Elizabeth Henrich <i>Ohio Association of County Behavioral Health Authorities</i>	(614) 224-1111
Pat Bridgman <i>Ohio Council of Behavioral Health and Family Services Providers</i>	(614) 228-0747
Danny Eakins <i>Ohio Department of Veterans Services</i>	(614) 728-4925

WEBSITE

- <http://www.ohiocares.ohio.gov>

BENEFITS

- Crisis intervention
- Family counseling
- Individual Counseling
- Alcohol and Other Drug Treatment
-

TYPES OF RESOURCES

- **CONFIDENTIAL** Referral Service
- State Conferences
- Speakers Bureau

OPERATION HOMEFRONT OF OHIO

SUMMARY OF AGENCY

Operation Homefront provides emergency assistance and morale to our troops, to the families they leave behind and to wounded warriors when they return home. A nonprofit 501(c)(3), Operation Homefront leads more than 5,500 volunteers in 30 chapters nationwide and has provided critical assistance to more than 105,000 military families in need.

Who Qualifies for Assistance? Many of our programs are open to all active military families. However, some are restricted to military families coping with deployment and injury recovery (from trauma through successful transition back to civilian life). We primarily serve E-6 and below but exceptions can be made on a case by case basis.

What documentation do I need to apply? Each program requires varying documentation, however all requests must include a completed financial application and a valid military ID.

How do I apply? Complete the application on our website. Please print, sign and fax (or scan) to 614-844-5800

All clients must...

Possess a valid military ID

Complete and sign the financial application

Be in measurable need and be able to document circumstances

LOCATION

Operation Homefront of Ohio, Inc.
37 E. Wilson Bridge, Rd., Suite #270
Worthington, OH 43085

KEY POC

Rebecca Drobnick, Chapter President
Operation Homefront of Ohio
Office (614) 745-1248
Cell: (614) 446-7906
Toll Free: (866) 734-4219
Fax: (866) 294-2968
Local Fax: (614) 340-4667

Rebecca Drobnick, Columbus – rebecca.drobnick@operationhomefront.net

Marilyn Stevens, Cincinnati – marilyn.stevens@operationhomefront.net

Pam Potts, Cleveland – pam.potts@operationhomefront.net

Calvin Marshall, Youngstown – calvin.marshall@operationhomefront.net

Lynda Fisher, Columbus – lynda.fisher@operationhomefront.net

MaryAnne West, Athens – maryanne.west@operationhomefront.net

Susan Neptune, Akron – susan.neptune@operationhomefront.net

Dawn Nagy, Toledo - dmktif@yahoo.com

Alyce Hutchinson-Doss, Columbus - alyce.HutchisonDoss@OperationHomefront.net.

WEBSITE

www.operationhomefront.net/ohio

TYPE OF RESOURCES

All Military Families	Deployed and Injured Only
Vision Care (Glasses for families members)	Emergency Financial Assistance
Furniture and Household Items (As available)	Home and Appliance Repair
Donated Vehicles (As available)	Vehicle Repair
Food Assistance	Moving Assistance
Various morale and holiday programs	Computers for families
	Laptops with voice activation software for wounded

OPERATION: MILITARY KIDS



SUMMARY OF AGENCY

Operation: Military Kids is a national initiative that involves 34 states with high levels of National Guard and Reserve deployment. Through residential youth camps, video productions, and family events Operation: Military Kids is a 4-H initiative that targets youth who have been affected by a loved one's deployment. This program specifically serves "suddenly military" youth who live in civilian communities and may feel isolated because they do not know many others who are in similar deployment situations. Programs are being designed for these "suddenly military" youth to help them find positive ways to cope with the stress of their parents' deployment.

"Suddenly military" is the term used to describe youth in families of the National Guard and Reserve. Up until the point of their parents' deployment, these youth do not define themselves as living in a military family. Their parent has a civilian job and their commitment to the military consists of one drill weekend a month and two weeks in the summer. The situation created by a deployment places unique stress on the youth and their families.

When National Guard and Reserve deployments take place, the youth of deployed service members can find many of their usual support systems no longer adequate. These youth need to connect with other youth in similar situations. They seek friends and adults who can empathize and can help them cope with their new world. Operation: Military Kids partners with schools, county 4-H programs, Boys and Girls Clubs, and Family Readiness Programs to reach out to youth before, during, and after their parents' deployment.

501 (c)(3) non-profit

LOCATION

**The Ohio State University
319 Nationwide & Ohio Farm Bureau 4-H Center
2201 Fred Taylor Drive
Columbus, Ohio 43210**

KEY POC

Operation: Military Kids Program Coordinator (614) 292-3758
Brett zumFelde zumfelde.3@cfaes.osu.edu

WEBSITE

- <http://operationmilitarykids.ohio4h.org/>

TYPES OF RESOURCES

- Youth Camps
- Family Day Camps
- Military Family Events
- S.O.M.K. Team for youth-prepares teens to speak on military life and deployment
- Raises awareness for issues family face while a loved one is deployed
- Organize 4-H members to assemble Hero Packs for youth who have deployed parents. Hero Packs are care packages given to youth with deployed parents.
- Provide Ready, Set, Go! Trainings for educators, youth serving agencies, and community based organizations to raise awareness and learn how to assist youth during deployment.

TARGET SERVICES

- Creates state and local community support networks for military youth when soldier parents are deployed.
- Uses state, community, and military resources to connect children and youth and their families with helpful people and organizations in their hometown.
- Delivers a wide range of recreational, social, and educational programs for military youth living in civilian communities.
- Acknowledges the strengths and sacrifices of military kids as everyday home front heroes through Hero Packs and special recognition events.
- Supports military kids coping with the stress of knowing their deployed parents may be in harm's way.
- Educates the public on the impact of the deployment cycle on service members, families, and kids and the community as a whole.

SALVATION ARMY OF GREATER COLUMBUS

SUMMARY OF AGENCY

The mission of The Salvation Army is to meet human needs without discrimination. Founded in 1865 in London, England, The Salvation Army has been serving Columbus neighborhoods since 1885. The Salvation Army is an international organization working in 109 countries worldwide. The Salvation Army's philosophy of service is to help people meet their social, emotional, material and spiritual needs in an environment of trust, tolerance and dignity. We seek to encourage empowerment by helping people build skills, strengths and potential within the framework of the family and community.

501 (c)(3) non-profit

LOCATIONS- FRANKLIN COUNTY

East Main Worship and Service Center	614-253-6811
966 East Main Street, Columbus, OH 43205	
West Mound Worship and Service Center	614-274-7600
2300 West Mound Street, Columbus, OH 43204	
Citadel Worship Center	614-221-8890
3975 Karl Road, Columbus, OH 43224	
The Chapel at Worthington Woods	614-846-1884
760 Worthington Woods Blvd., Worthington, OH 43085	
Delaware Corps	740-369-5301
252 Curtis St Delaware, OH 43105	

KEY POC

Southwestern Ohio Divisional Headquarters:	513-762-5600
• Cincinnati, OH:	513-251-1424
• Dayton, OH:	937-222-1435
• Findlay, OH:	419-422-8238
• Lima, OH:	419-224-9055

Northeast Ohio Divisional Headquarters:

216-861-8185

- Akron, OH: 330-762-8481
- Cambridge, OH: 740-432-7759
- Toledo, OH: 419-241-1138
- Wooster, OH: 330-264-4704
- Youngstown, OH: 330-270-5999

WEBSITE

- Franklin County: www.salvationarmycolumbus.org
- National Website: www.salvationarmy.org

TYPES OF RESOURCES- FRANKLIN COUNTY

- **Clothing and Furniture Assistance** - Assistance provided in the form of vouchers to The Salvation Army thrift stores. Must meet eligibility guidelines.
- **Food Pantry** - 3 day supply of food available every 30 days. (Call FirstLINK for a referral: 211)
- **Rent/Mortgage Assistance**
- **Emergency Food and Shelter Program (EFSP)** - Take applications when funds are available, typically March through December.
- **Columbia Gas Heat Share** - Help with up to \$250.00 to prevent Columbia Gas shut-off or to reconnect service. Must meet income guidelines (150% of Federal poverty level). Program is seasonal and typically begins in April and runs until funds are exhausted.
- **After School Tutoring**, academic help and personal development programs at: West Mound Worship and Service Center, East Main Worship and Service Center, and Innis Elementary
- **Career Enhancement** - Career development, training, job and education placement
 - Locations: East Main Worship and Service Center and Linden Service Center
- **Coats for Columbus** - Provides gently used coats to families and individuals in need
- **Christmas Cheer** - Provides complete Christmas dinner and one new toy for every child age 12 and under.
- **Worship, Service and Fellowship Opportunities** - Sunday School Programs, Worship Services, and Bible Study Programs

SEW MUCH COMFORT

SUMMARY OF AGENCY

Our mission is to provide custom-made adaptive clothing, free of charge, to our injured service members which aides in their recovery, provides a tangible reminder of our gratitude for their sacrifice and gives them an added measure of comfort and freedom as they recover from their injuries and return to everyday life. Adaptive clothing accommodates their medical devices and situations, provides ease of use, increases personal independence and minimizes the visual impact of their medical condition.

Sew Much Comfort has provided more than 30,000 items of adaptive clothing since 2004. With increasing needs, our goal is to distribute 1000 pieces of clothing per week. Sew Much Comfort is the only organization that provides specially designed adaptive clothing free of charge to military hospitals.

501 (c)(3) non-profit

Member - America Supports You

Combined Federal Campaign (CFC) #12289

LOCATION

The facilities we currently deliver adaptive clothing to are:

- Walter Reed Army Medical Center, Washington, DC
- Bethesda Naval Medical Center, Bethesda, MD
- Malcolm Grow Medical Center, Andrews AFB, MD
- Brooke Army Medical Center, Fort Sam Houston, TX
- Balboa Naval Medical Center San Diego, CA
- Eisenhower Medical Center, Fort Gordon, GA
- Fort Riley Wounded Soldiers Outreach and Support Center, KS
- Womack Army Medical Center, Fort Bragg, NC
- Tripler, Hawaii
- Landstuhl Regional Center, Germany
- Combat Surgical Hospitals in Iraq, Afghanistan, and Kuwait
- VA hospitals around the country

Headquarters location:

2960 Whispering Pines

Beaver Creek, OH 45431

KEY POC

Ginger Dosedel ginger@sewmuchcomfort.org
Michele Cuppy michele@sewmuchcomfort.org
Linda Trumble LTrumble@sewmuchcomfort.org

Phone: 703-798-0127

WEBSITE

- <http://www.sewmuchcomfort.org/>

TYPES OF RESOURCES

- **Adaptive Clothing for Wounded Service Members** - Providing adaptive clothing **free of charge**, to wounded service men and women at every military hospital in the United States, Landstuhl (Germany) and at Combat Surgical Hospitals overseas.
 - **Fixator Pants and Shorts for Men and Women:** One pant leg is enlarged and can be completely opened to allow for ease of dressing, velcro closures replace seams.
 - **Full Length Access Pant and Shorts:** One or both pant legs can be completely opened, allowing ease of dressing for the patient and providing access to the injury or wound area by the patient, medical staff, and family members. Closure is made possible using velcro on the seams.
 - **Adaptive Swimwear:** Tailored to individual needs to facilitate water-based physical therapy, exercise, and recreation.
 - **Adaptive Male and Female Undergarments:** One or both side seams can be opened and have a velcro closure to allow for ease of dressing.
 - **Tees, Scrubs and Polo Shirts:** Seams can be opened to allow for ease of dressing, Velcro buttons closures replace seams.
 - **Comfort Accessories:** Items that make recovery easier for the wounded troops, bedrail organizers, crutch bags, transport bags, fixator gaiters, transport socks/hats/mitts/cast toe covers, lap robes, and pillows.
- **National network of volunteer seamstresses**

THE THANK YOU FOUNDATION

SUMMARY OF AGENCY

The Thank You Foundation is a non-partisan, nonprofit 501c3 organization whose mission is to show appreciation and express gratitude for those who have served in the U.S. Armed Forces, both past and present. The Foundation accomplishes its mission through several programs and activities such as sending care packages, visiting Veterans in care facilities, providing complimentary tickets to sporting and entertainment events, and presenting Foundation Thank You cards and certificates of appreciation to those who have served or are serving in the Military. Assistance is given as resources are available and as requested.

501 (c) 3 non-profit

Member - America Supports You

LOCATION

Although based in Lebanon, OH (near Cincinnati), the Foundation has points of contact and representatives throughout the Ohio and in several states across the USA.

The Thank You Foundation

P.O. Box 899

Lebanon, OH 45036

For specific points of contact:

Please visit the website or

Call 877-280-8893 or

Email Info@TheThankYouFoundation.org

KEY POC

President	513-850-4910
	513-755-3072

WEBSITE

- www.TheThankYouFoundation.org

BENEFITS

- **Care Packages** – Provided to deployed Service Members and provides necessary items such as personal hygiene and comfort items such as candy.
- **Thank You Cards** – Providing a morale and welfare benefit to all members of the U.S. Armed Forces, active duty and retired.
- **Tickets for Troops** – Providing a recreation and morale benefit to Veterans of Operations Iraqi Freedom and Enduring Freedom, as well as their Families, when resources are available.
- **Certificate Program** - Providing a morale and welfare benefit to all members of the U.S. Armed Forces, active duty and retired.
- **Assistance** – The Foundation will raise funds for Veterans and Active Duty service members when such a need is specified. Ex: Housing repairs, furniture, special “Make A Wish” events for wounded and/or disabled Veterans. types of resources
- **Website**
- **Morale Support**
- Sponsor children of disabled Veterans to sports camps

T A R G E T S E R V I C E S

- Serving all members of the U.S. Armed Forces.

UNION COUNTY MILITARY FAMILY SUPPORT GROUP (UCMFSG)



SUMMARY OF AGENCY

The Union County Military Family Support Group is a 501(C) (3) non-profit organization providing local support to military Service Members and their Families, regardless of branch or component, from Union County, Ohio. The UCMFSG consists of military Family members and other residents of Union County interested in supporting Service Members on active duty and helping their Families while on deployment. We are supported by American Legion Post 79, the Blue Star Mothers, and other veterans and fraternal organizations of Union County.

Our **mission** is to identify and network with military Families residing within Union County. We express support, and then provide for their special needs. We also facilitate community support and recognition for the military members and their families.

Our **vision** is to be a respected and active link in the community to funnel community support and recognition to the active duty military Service Members and their Families.

Our **focus** and **goals** are:

- Identify & link Military Families for effective communication & mutual support.
- Establish an organizational network that links Family, Military, Governmental, Community, Business, and Service Group organizations to achieve our Mission.
- Strengthen community fellowship service opportunities.
- Structure fund raising activities and systems to generate tax-deductible donations for UCMFSG projects, activities, and events.

501 (c)(3) non-profit

LOCATION

Union County Military Family Support Group
c/o American Legion Post 79
P.O. Box 408
Marysville, OH 43040

KEY POC

Co-Chairs: (937)644-9242 ocd@imetweb.net
(937)349-4961 baileyheritage@earthlink.net
Chaplain: (937)642-4601
Project Coordinator: (937)246-4125 lyheard@earthlink.net
Military-Veteran Organization Liaison Officer:
(937)644-2674 bonnells.suffolks@gmail.com

WEBSITE

- www.unionpost79.org (then click on Support Group)

BENEFITS

The UCMFSG projects, activities, and events include, but not limited to:

- Monthly membership meetings with childcare.
- Mailing packages/phone cards to deployed service members throughout the year.
- Family activities such as Christmas parties, cookouts/hayrides, swimming, etc.
- Promotional Cotton Candy Booth at Marysville's "Day in the Park."
- Promotional Booth at Union County Fair, Marysville "Fest-a-Fair", and American Legion Post 79 Craft Show.
- Provide courtesy memberships to the YMCA and Columbus Zoo
- Welcome Home Events honoring returnees.

UCMFSG links Service Members and their Families to the Union County Veterans Service Office and other local agencies for necessary support.

TYPES OF RESOURCES

- Support for one on one fellowship with other Military Family Members of Union County.
- Monthly meetings, usually with child care provided:
 - 4th Thursday of each month at 7:00 PM
 - American Legion Post 79
 - American Legion Park
 - 500 Park Ave. (off West 5th Street)
 - Marysville, OH 43040

TARGET SERVICES

- Serving ALL members of the U.S. Armed Forces and their Families

**UNITED SERVICE
ORGANIZATIONS
OF NORTHERN OHIO**



SUMMARY OF AGENCY

The USO of Northern Ohio serves the 29 counties that make up Northern Ohio. That includes 4,000 known military assets including Reserves, National Guards, full time military, recruiters, and personnel. Northern Ohio is home to the 256th Combat Hospital, the Youngstown Air Force Base, the 9th Coast Guard District and the MEPS (Military Entrance Processing Station).

Any person from the 29 counties served who enters a branch of the military must process through the MEPS en route to basic training. The USO canteen at the MEPS provides a place for processing service members, and their families, to relax, enjoy free refreshments, snacks, and receive lots of encouragement. Thousands of cookies and coffee supplies are required for this program every month.

The USO Bob Hope Airport Lounge at Cleveland Hopkins Airport provides a safe place for recruits and traveling military members to kick back, enjoy some refreshments, and get flight information. They can also play computer games and send e-mails to family and friends from this location. Many family members meet here to say a more private good bye to a new recruit on his or her way to basic training.

The USO represents the nation's appreciation of our armed forces by providing both them and their families' morale, recreational, and wellness services. The USO of Northern Ohio depends on its volunteer staff to assist with the centers and its many other ongoing programs.

501 (c)(3) non-profit
Combined Federal Campaign (CFC) #23536

LOCATION

**USO of Northern Ohio
20637 Emerald Parkway
Cleveland, OH 44135**

**Care Package Facility
4932 Hossler Dr NW
North Canton, OH 44720**

KEY POC

Main Office (216) 265-3680
Care Package Facility - N. Canton (330) 497-7628

Email Address: usocleveland@aol.com

WEBSITE

- www.usocleveland.org

BENEFITS

- Care Package Facility
- Operation Holiday Trees
- Volunteer Opportunities
- MEPS/Airport Canteens
- Area attraction discounts
- Operation Baby (Seabags)
- Trained staff

TYPES OF RESOURCES

- MOM (Mom's of the Military) Support Group
- Newsletter
- Information and Referral services

TARGET SERVICES

- Send Care Packages to deployed servicemen and women
 - Provide phone cards
 - Liaison to family members and a conduit to support service organizations
 - Offer encouragement to families of new recruits
 - Assist family readiness with deployments and welcome homes by providing USO information and refreshments
 - A conduit for sharing accurate information and resources
-

US ARMY CORPS OF ENGINEERS

LOUISVILLE DISTRICT

SUMMARY OF AGENCY

The Corps of Engineers is ready to respond to the needs of state and local communities, other Federal agencies, and the Armed Services, by helping resolve water resource problems and provide reliable technical assistance. The Corps maintains a knowledge base to assist our customers in engineering and design, project definition, contract management, planning and analysis, and construction.

To assist in providing care and assistance for families of civilians, contractors and military who are away from their home station. To gather data and foster communication efforts that will assist in the development of appropriate family support program and services.

LOCATION

P O Box 0059
Louisville, KY 40201-0059

The District covers IL, OH, KY, IL and MI

US Army Corps of Engineers
Mazzoli Federal Building
600 Dr. Martin Luther King, Jr. Place
Louisville, KY 40202

KEY POC

Family Support Coordinator
Jamyie Sanders
502 315-6934

WEBSITE

www.lrl.usace.army.mil

District information to include reports, outreach, office contacts, social media

www.tam.usace.army.mil/extranet Transatlantic Programs

www.aed.usace.army.mil/familyinfo Afghanistan Engineer District Virtual family information site

www.grd.usacr.army.mil/index Gulf Region Division

BENEFITS

Support groups; danger pay; promotions; rest and recuperation leave
Military and employees receive care packages, phone calls and e-mails



U.S. DEPARTMENT OF VETERANS AFFAIRS (VA)

SUMMARY OF AGENCY

Four Department of Veterans Affairs (VA) Medical Centers and one VA Outpatient Clinic serve most of the state of Ohio's veterans. These facilities offer a wide range of services, including inpatient, outpatient, rehabilitation, domiciliary and long term care. Each Medical Center has numerous Community Based Outpatient Clinics that support our mission to make primary care and specialty clinic services accessible to our veterans.

LOCATION

Louis Stokes Cleveland VA Medical Center	<u>10701 East Blvd, Cleveland, OH 44106</u>
Chillicothe VA Medical Center	<u>17273 St. Rt. 104, Chillicothe, OH 45601</u>
Cincinnati VA Medical Center	<u>3200 Vine Street, Cincinnati, OH 45220</u>
Chalmers P. Wylie VA Outpatient Clinic	<u>420 N. James Rd, Columbus, OH 43219</u>
Dayton VA Medical Center	<u>4100 West Third Street, Dayton, OH 45428</u>

KEY POC

Tele-Nurse for all Medical Centers	(888) 838-6446
Veterans Integrated Service Network	(513) 247-4629 or (513) 247-4625
Cleveland VA Medical Center Number	(216) 791-3800
Cleveland OIF/OEF	(440) 526-3030 x7500
Chillicothe VA Medical Center Number	(740) 773-1141
Chillicothe OIF/OEF	(740) 773-1141 x7284
Cincinnati VA Medical Center	(513) 861-3100
Cincinnati OIF/OEF	(513) 475-6921
Chalmers P. Wylie VA Outpatient Clinic	(614) 257-5200
Columbus OIF/OEF	(614) 257-5360
Dayton VA Medical Center Number	(937) 268-6511
Dayton OIF/OEF	(937) 268-6511 x 2876

WEBSITE

- www.va.gov/visn10/

BENEFITS

- Inpatient Care
- Outpatient Treatment
- Mental Health Services
- Domiciliary
- Long Term Care
- Rehabilitation Services

TYPES OF RESOURCES

- OHIOCARES Group Member
- Regional Training
- R&S Workshop (Center for Stress Recovery)
- Mobilization and Post Deployment Briefs
- Post Deployment Health Reassessment Support

TARGET SERVICES

- Liaison to family members
- Conduit to support services organizations
- Educate families to become self sufficient during deployment and extended training events
- Prepare service members and families for separation and reunion
- Provide a conduit for sharing timely, accurate information
- Provide a conduit to resources (VHA enrollment and benefits)

U.S. DEPARTMENT OF VETERANS AFFAIRS CENTER FOR STRESS RECOVERY



SUMMARY OF AGENCY

The Center for Stress Recovery is located at the Louis Stokes VA, Brecksville Division. This program is a mental health program within the VA that offers services to men and women veterans who have experienced trauma or severe stress while in military service.

Within the Center for Stress Recovery there is a team of clinicians that can provide counseling to returning veterans and their families experiencing a wide variety of readjustment issues as well as PTSD that may be impacting their transition from military to civilian life.

LOCATIONS

**Center for Stress Recovery
Louis Stokes VA Medical Center
10000 Brecksville Road
Brecksville, Ohio 44141
Building 3**

KEY POC

OIF/OEF Team

440-526-3030 x6891 or x6591

WEBSITE

- <http://www.cleveland.med.va.gov/>

This site is available for veterans and their families in order to locate information concerning VA benefits, enrollment information and medical center programs.

BENEFITS

- The OIF/OEF team of clinicians at the Center for Stress Recovery can provide support, education and counseling services to our returning Veterans and their Families.
- We will assist our veterans in obtaining needed resources within the VA and within the community.
- We offer flexible scheduling, including evening appointments.
- We see only OIF/OEF veterans and their Families, so we are able to specialize in deployment stress and trauma specific to this war era.
- Other teams of clinicians will treat veterans other than OIF/OEF. Any veteran is eligible for treatment if they have received an honorable, general, or medical discharge, and their service in the military has caused them to suffer stress disorder symptoms.

TYPES OF RESOURCES

- Group and Individual Counseling
- Hospital Residence PTSD Treatment
- Evening Outpatient Treatment
- Daytime Outpatient Programs
- Women Veterans Programs
- Senior Veterans Programs
- Comprehensive Individualized Assessments
- Outreach and Education

U.S. DEPARTMENT OF VETERANS AFFAIRS

VET CENTER READJUSTMENT
COUNSELING SERVICE (RCS)



SUMMARY OF AGENCY

Mission: To serve veterans and their families by providing continuum of quality care that adds value for Veterans, Families and communities. Care includes readjustment counseling, community education, and outreach to special populations.

Guidelines: Established by our Regional and National Offices for the Department of Veterans Administration.

LOCATIONS & KEY POC

Cincinnati	801 B. W 8 th St. Cincinnati, Ohio 45203	513-763-3500
Dayton	One Elizabeth Place Dayton, Ohio 45408	937-461-9150/9151
Columbus	30 Spruce St Columbus, Ohio 43215	614-257-5550
Cleveland	2022 Lee Road Cleveland Heights, Ohio 44118	216-932-8471
Cleveland	5700 Pearl Road, Suite 102 Parma, Ohio 44129	216-845-5023
Toledo	3333 Glendale Ave Toledo, OH 43614	419-213-7533

WEBSITE

- WWW.VETCENTER.VA.GOV

BENEFITS

- Confidentiality
- Family Services
- Liaison between VA
- Community based
- Trained and experienced counselors
- Learning to cope with stress
- Achieve Self Esteem
- Achieve goals
- Get a fresh start

TYPES OF RESOURCES

- Ability to help broker resources to the service member.
- Ability to build relationships in the community to better serve the veterans
- Access to various VA resources that will assist the veteran “in getting where they need to go” for services.
- Bereavement resources
- Ohio Cares resources
- Benefits referral
- Outreach briefings for families and service members, pre-deployment, deployment, and post-deployment.

TARGET SERVICES

- Individual counseling
- Group counseling
- Marital/family counseling
- Post Traumatic Stress counseling
- Bereavement counseling
- Sexual trauma counseling
- Substance abuse counseling
- Employment guidance

**U.S. DEPARTMENT OF
VETERANS AFFAIRS
VETERANS BENEFITS
ADMINISTRATION (VBA)**



SUMMARY OF AGENCY

The Veterans Benefits Administration (VBA) is responsible for administering the department's programs that provide financial and other forms of assistance to veterans, their dependents, and survivors. Major benefits include veterans' compensation, veterans' pension, survivors' benefits, rehabilitation and employment assistance, education assistance, home loan guaranties, and life insurance coverage.

The Buffalo New York Regional Office is responsible for most education assistance programs for Ohio residents. The Philadelphia Regional Office and Insurance Center administers VA life insurance programs. The Cleveland Regional Office is responsible for all other VBA programs for Ohioans.

LOCATION

Cleveland Regional Office: 1240 East 9th Street, Cleveland Ohio 44199

**Benefit Information Offices: Cincinnati 36 E. Seventh St. Suite 210
Columbus 200 N. High St. Room 309**

KEY POC

Public Contact Supervisor: (216)522-3530 Ext. 3132

Toll Free Numbers: (888)442-4551 - Education
(800)669-8477 - Life Insurance

VA Regional Office Cleveland

1240 E. Ninth Street

Cleveland, OH 44199

(1-800-827-1000)

VA Benefits Office Cincinnati

Larry Brandal

36 E. Seventh Street, Suite 210

Cincinnati, OH 45202

(513) 684-3877

VA Medical Center Benefits Advisor – Cincinnati

Roger Mente

513-487-6054

VA Benefits Office Columbus

Robert Osborn

Josh Ricketts

(614) 388-7008

VA Medical Center Benefits Advisor- Dayton and Wright-Patt AFB

Tim Price

(937) 257-4927

VA Medical Center Benefits Advisor – Cleveland

Charles Stuble

(216-791-3800 x5759)

WEBSITE

- <http://www.vba.va.gov/>
-

BENEFITS

- Veterans' compensation
- Veterans' pension
- Survivors' benefits
- Rehabilitation and employment assistance
- Education assistance
- Home loan guaranties
- Life insurance coverage

VETERANS AIRLIFT COMMAND

SUMMARY OF AGENCY

The Veterans Airlift Command provides free air transportation to wounded warriors, veterans and their families for medical and other compassionate purposes through a national network of volunteer aircraft owners and pilots.

Our priority is on the veterans of Iraqi Freedom and Enduring Freedom (Afghanistan). As capacity allows, our mission will expand to serve veterans of other conflicts.

501 (c)(3) non-profit

Member - America Supports You

LOCATION

Headquarters:

**Veterans Airlift Command
5775 Wayzata Boulevard, Suite 700
St. Louis Park, MN 55416**

Ohio:

**1689 Timberridge Drive
Sidney, OH 43650**

KEY POC

National POC: 952-582-2911

Ohio POC: Dale Peterson (937) 492-2431

WEBSITE

- www.veteransairlift.org

SERVICES PROVIDED

- **The Service Member/Veteran as a passenger**

Any Veteran or active duty military person undergoing continuing medical care is eligible for transportation between the medical facility and from his/her home. A medical release from a physician may be required for travel.

- **Families and friends as passengers**

Service Member/Veteran status - Passengers are transported to and from the medical facility for the benefit of the service member/veteran, not the passengers. Passenger eligibility requires the service member/veteran to be undergoing continuing medical care, either hospitalized or as an outpatient.

Relationship to the service member/veteran - Passengers must be family or a very close personal friend of the veteran.

- **Passengers must be ambulatory** - able to enter and exit small aircraft without help, able to sit upright for up to three hours at a time and able to travel in unpressurized aircraft.
- **Ground transportation** - All passengers are responsible for ground transportation to or from the airport. Call the VAC if this is going to be a problem.

WRIGHT-PATTERSON AIRMAN & FAMILY READINESS CENTER

SUMMARY OF AGENCY

The mission of the Wright-Patterson Air Force Base Airman & Family Readiness Center is to build stronger communities that promote self-sufficiency and enhance mission readiness, retention and adaptation to the Air Force way of life by providing total force members, their families, and leadership with measurable and effective services.

We provide services to all military service members, their dependents and anyone with a valid military ID card. All services are provided on a walk-in basis.

LOCATION

Physical Location:

The Airman & Family Readiness Center is located on Wright-Patterson Air Force Base in Dayton, Ohio. We are located in Area C, Building 2.

Mailing Address:

Airman & Family Readiness Center
2000 Allbrook Drive
Wright-Patterson AFB OH 45433

Main Office Phone: (937) 257-3592

KEY POC

Deployment related issues:	Wright-Patterson AFB Family Readiness NCO (937) 257-1147
All other issues:	Community Readiness Consultant/Technician (937) 257-3592

WEBSITE

- <http://www.wpafb.af.mil/afrf/>

BENEFITS

- Active duty
- Retired military
- Active duty/retired military dependents
- Reserve and Guard (some services limited to those on active orders)
- DOD civilians

TYPE OF RESOURCES

- **AIR FORCE AID SOCIETY (AFAS)** – Official charity of the USAF that helps relieve the distress of AF members and their families during a financial crisis. AFAS can provide emergency financial assistance for expenses such as vehicle repairs, rent, basic living expenses, and various other situations via no-interest loans or grants.
- **EMPLOYMENT ASSISTANCE** – Provides application and resume assistance, job referrals, career counseling and planning, interview preparation, educational information, and career/personal development workshops. A discovery room with personal computers and a job vacancy referral board are also available.
- **FAMILY READINESS** – Assists members and their families before, during, and after family separation. Pre-deployment briefings, reunion & reintegration briefings, and various family events are provided to help reduce some of this stress. The program is open to all service branch members.
- **FAMILY SERVICES** – Assists anyone with a valid DOD ID card. The Loan Closet has basic household items and car seats for short-term use. Operation Stork makes layettes as gift sets for new babies of military personnel at WPAFB. A pantry is stocked with personal and baby care items. The Airman's Attic assists E-4 and below with giveaway household items. Other base personnel are assessed on a case-by-case basis.
- **INFORMATION AND REFERRAL** – Networks with counterparts on and off base with information on WIC, food stamps, adoption, immigration, counseling services, and many other human service programs.
- **MILITARY & FAMILY LIFE CONSULTANT** – Provides non-medical, short-term counseling services to address issues that occur across the military lifestyle and help service members and their families cope with normal reactions to stressful and often adverse situations created by deployments and reintegration.
- **PERSONAL AND FAMILY LIFE EDUCATION** – Proactive programs that help base personnel adapt to challenges in their lives. Provides one-on-one assessments and works directly with other support agencies to assist clients dealing with stressful events.
- **PERSONAL FINANCIAL READINESS** – Offers information on investments, budget/checkbook maintenance, saving, debt/credit management, and retirement preparation for those desiring to meet financial obligations and goals.
- **RELOCATION ASSISTANCE** – Helps personnel learn about WPAFB and other military installations via educational resources and seminars.
- **SCHOOL LIAISON** – Assists and helps parents of school-age children and spouses of DOD personnel understand and interface with the local educational communities.
- **TRANSITION ASSISTANCE** – Provides workshops and pre-separation counseling to assist members with the transition from the military to the civilian community.
- **VOLUNTEER RESOURCES**. Acts as the focal point for on and off-base volunteer opportunities.

YOUNGSTOWN AIR FORCE RESERVE AIRMAN & FAMILY READINESS OFFICE

SUMMARY OF AGENCY

The mission of the Airmen and Family Readiness Office is to help military personnel and their Families (of ALL branches of service) adapt to the military way of life and develop a posture of mission readiness.

The Airman and Family Readiness Office stands ready to assist anyone who can reach us by phone, fax, email, mail or in person.

LOCATION

Physical Location:

Youngstown Air Reserve Station
3976 King Graves Road
Vienna, OH 44473

The Airmen and Family Readiness Office is located in Building 128, on the first floor in room 103.

Mailing Address:

910 MSG/DPF
3976 King Graves Road, Unit 40
Vienna, OH 44473

Main Office Phone: 330-609-1201 or 800-278-7046 ext. 1201

KEY POC

Director: 330-609-1305 or 800-278-7046 ext. 1305
330-609-1511 (fax)

Email Address: Family.Support@Youngstown.af.mil

WEBSITE

www.youngstown.afrc.af.mil/units/910thfamilysupportcenter/index.asp

BENEFITS

- Services available to ALL Service Members and their Families, not just Air Force Reserve personnel.
- Services available to spouses, significant others, children, parents, siblings, grandparents, aunts and uncles, etc.
- Source of Family Readiness and military support printed materials

TYPES OF RESOURCES

- Accepts applications for financial assistance from Air Force Aid Society, Navy Marine Corps Relief Society and Army Emergency Relief
- Referral to local, state and national agencies
- Financial assistance for Youngstown Air Reserve Station personnel through the on site nonprofit, Friends of Family Readiness in the form of \$250 grants.
- Employment education & job search assistance
- Service member support
- Education
- Separation/Reunion/Reintegration
- Marriage/Family

YOUNGSTOWN AIR FORCE RESERVE RETIREE ACTIVITIES OFFICE

SUMMARY OF AGENCY

The mission of the Retiree Activities Office is to assist the vast number of military retirees in Northeast Ohio successfully manage the processes and details of their military retirement benefits.

The Retiree Activities Office stands ready to assist anyone who can reach us by phone, fax, email, mail or in person.

LOCATION

Physical Location:

**Youngstown Air Reserve Station
3976 King Graves Road
Vienna, OH 44473**

The Retiree Activities Office is located in Building 101.

Mailing Address:

**910 MSF/RAO
3976 King Graves Road
Vienna, OH 44473**

Main Office Phone: 330-609-1611 or 800-278-7046 ext. 1611

KEY POC

Director: 330-609-1611 or 800-278-7046 ext. 1611

Email Address: RAO@Youngstown.af.mil

WEBSITE

- None

BENEFITS

- Primarily, an information and referral agency, the office is manned by personnel who are well versed in VA benefits and processes as well as TRICARE for retirees and Medicare processes.

TYPES OF RESOURCES

- Veterans benefits
- TRICARE for retirees