

## Six Essential Services Provided by the TFACs

### Information & Referral

Referring service/family members to various military and civilian agencies, groups, private organizations, and/or clergy to solve or assist with questions or concerns. The TFAC is the focal point of contact for help and provides direct assistance and/or directs the family member to where resources can be found.

### Financial Management

Temporary Financial assistance may be available to resolve an emergency financial issue. If there are ongoing serious issues, other long term assistance with financial planning and budgeting may be needed. Contact your TFAC to find out which program would fit you best!

### Crisis Intervention

Capable of identifying family crisis situations and provide immediate counseling and assistance to stabilize the situation and refer to appropriate sources for follow-up. Crisis may be personal, social, financial, emotional or medical in nature.

### Legal Assistance

The provision of legal information and coordination with the State JAG for assistance with wills, powers of attorney, **Servicemen's Civil Relief Act, and other legal matters** pertaining to deployment. Civil matters will be direct to community partners and/or other organizations that can provide legal services.

### TriCare Health and Dental

Assistance in coordinating TriCare enrollment, claims and issues with your nearest Health Benefits Advisor, as well as providing general information on each program available.

### ID Cards and DEERS

Information and assistance for eligible family members to obtain identification (ID) cards and enroll in the Defense Enrollment Eligibility Reporting System (DEERS).

**Troop & Family Assistance Center's (TFAC's) are established** to provide support and assistance to service members and their families. Their primary mission is to inform and support before, during and after a deployment or anytime there is a need.

*Let us be your one-stop-shop for  
questions and information.*

## THE FAMILY READINESS & WARRIOR SUPPORT TEAM

Our FR&WS Team is here to provide you with information, resources, referrals and assistance to help you navigate through obtaining assistance; **getting veteran's benefits, finding employment, links** to counseling, and much more! Here are some of the team members that you can contact:

### Psychological Health Coordinators:

Provide high quality, confidential, mental health services for service members and their families.  
*Barbara Herbst: 614-336-8999*

### Transition Assistance Advisors:

Serving as your first line of support for returning veterans to understand their State and Federal benefits, and any other issues encountered when transitioning from military to civilian life.  
*Terry Dean: 614-336-7349*  
*Mike Magnusson: 614-336-4192*

### Military OneSource Consultant:

*Adam Kaufman: 614-593-9462*  
Military OneSource is available 24/7 at 800-342-9647  
or [www.militaryonesource.mil](http://www.militaryonesource.mil)

### Youth Programs

Please contact us for more information on our youth programs, camps and activities.  
*Andrew Seward: 614-336-7274*  
*Mark Scherer 614-336-4214*

### Survivor Outreach Services

**Regardless of your loved one's Army component,** duty status, location, or manner of death, SOS Support Coordinators are here to provide dedicated outreach and support to survivors when, and for as long as you desire.  
*Susan Bogan: 614-336-7375*  
*Melissa Wise: 614-336-4284*  
*Rita Kreitzer: 614-336-8820*  
*Steve Brunn: 614-336-4138*

## FAMILY READINESS & WARRIOR SUPPORT

## WHEN TO CALL **YOUR TFAC....**

TFAC = Troop & Family  
Assistance Center  
Specialist

800-589-9914

For more information log on to:  
<http://homefront.ohio.gov>



**WHERE ARE THE TFAC'S  
LOCATED?**

(choose the TFAC covering the county where you live)



**Covering Region 1: Northeast Ohio**

Counties of: Ashland, Ashtabula, Carroll, Columbiana, Coshocton, Cuyahoga, Geauga, Harrison, Holmes, Jefferson, Lake, Lorain, Medina, Portage, Stark, Summit, Trumbull, Tuscarawas, Wayne

JOYCE STINGEL, Contractor  
North Lead Troop & Family Assistance Center Specialist  
Office: 614-336-6337 Mobile: 614-949-6962  
Email: joyce.e.stingel.ctr@mail.mil

RITA STAHL, Contractor  
Troop & Family Assistance Center Specialist  
Office: 614-336-4310 Mobile: 614-929-4258  
Email: rita.a.stahl.ctr@mail.mil



**Covering Region 2: Southeast Ohio**

Counties of: Athens, Belmont, Fairfield, Gallia, Guernsey, Hocking, Jackson, Lawrence, Meigs, Monroe, Morgan, Muskingham, Noble, Perry, Pickaway, Pike, Ross, Scioto, Vinton, Washington

JENNIFER MOORE, Contractor  
South Lead Troop & Family Assistance Center Specialist  
Office: 614-336-6943 Mobile: 614-949-3496  
Email: jennifer.l.moore2.ctr@mail.mil

BRIAN GIESEY, Contractor  
Troop & Family Assistance Center Specialist  
Office: 614-336-4311 Mobile: 614-949-8300  
Email: james.b.giesey.ctr@mail.mil



**Covering Region 3: Southwest Ohio**

Counties of: Adams, Brown, Butler, Clermont, Clinton, Fayette, Hamilton, Highland, Warren

MANDY HUMERICK, Contractor  
Troop & Family Assistance Center Specialist  
Office: 614-336-6550  
Email: amanda.c.humerick.ctr@mail.mil



**Covering Region 4: West Central Ohio**

Counties of: Auglaize, Champaign, Clark, Darke, Greene, Logan, Mercer, Miami, Montgomery, Preble, Shelby

Billy Madden, Contractor  
Troop & Family Assistance Center Specialist  
Office: 614-336-6357 Mobile: 614-949-7990  
Email: billy.g.madden.ctr@mail.mil



TFAC Coordinator: Angela Dyer, Contractor  
JFHQ - Family Readiness & Warrior Support  
2825 West Dublin Granville  
Columbus, OH 43235  
Office: 614-336-7031 Mobile: 614-309-7884  
Email: angela.m.dyer2.ctr@mail.mil

**Covering Region 5: Northwest Ohio**

Counties of: Allen, Crawford, Defiance, Erie, Fulton, Huron, Hancock, Hardin, Henry, Huron, Lucas, Marion, Morrow, Ottawa, Paulding, Putnam, Richland, Sandusky, Seneca, Van Wert, Williams, Wood & Wyandot

MARGRET SZYMANSKI, Contractor  
Troop & Family Assistance Center Specialist  
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PATRICIA MARKOWSKI, Contractor  
Troop & Family Assistance Center Specialist  
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Email: patricia.markowski.ctr@mail.mil

TABITHA HOKE-MUJIHAD, Contractor  
Troop & Family Assistance Center Specialist  
Office: 614-336-4466  
Temporary Email: Tabitha.l.hoke-mujihad.ctr@mail.mil  
(covering Huron, Richland, Crawford, Morrow, Marion & Ashland Counties)



**Covering Region 6: Central Ohio**

Counties of: Delaware, Franklin, Knox, Licking, Madison, Union

HEATHER SMITH, Contractor  
Troop & Family Assistance Center Specialist  
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